

Privacy Policy & SMS Disclaimer (JB Group LLC dba FFL Consultants)

Last Updated: February 17, 2026

Introduction

This Privacy Policy describes how JB Group LLC dba FFL Consultants collects, uses, and protects personal information from visitors, customers, and subscribers across FFLConsultants.com and related platforms. This page explains how JB Group LLC dba FFL Consultants collects, uses, and protects your information, including specific terms related to SMS communications.

Information We Collect

We may collect:

- name
- email
- phone number
- company
- billing info (processed through PCI-compliant provider)
- information you submit via contact forms, registrations, or service requests
- browser/IP/device data collected automatically

We do not automatically collect personally identifiable information without your submission. We may collect your name, phone number, email address, and any information you provide when submitting a contact form or engaging our services.

SMS Disclaimer

By providing my phone number to JB Group LLC dba FFL Consultants, I agree and acknowledge that FFL Consultants may send text messages to my wireless phone number for any purpose. Message and data rates may apply. Message frequency will vary, and you can opt out by replying “STOP”. For more information on how your data will be handled, please visit our Privacy Policy.

Opt-Out Instructions: You can opt out of receiving SMS messages from JB Group LLC dba FFL Consultants at any time by replying “STOP” to any message you receive from us. After you send the SMS message “STOP”, we will send you a reply SMS to confirm that you have been unsubscribed.

Support: If you are experiencing issues with the messaging program, you can reply with the keyword “HELP” for more assistance or contact us using the information provided on this site.

Privacy Policy

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Information We Collect: In the course of providing our services, JB Group LLC dba FFL Consultants may collect personal information such as your name, contact details (including email and phone number), business information, and any other details you choose to provide when communicating with us or using our website.

How We Use Your Information: We use your information to provide and improve our services, respond to inquiries, deliver relevant communications (including SMS where you have provided your number), maintain site security, and comply with legal obligations.

Data Sharing: We do not sell your personal information. We may share information with trusted service providers who assist us in operating our business and delivering services, subject to appropriate confidentiality and security obligations, and as required by law or to protect our legal rights.

Data Security & Retention: We implement reasonable technical and organizational measures to protect your information from unauthorized access, loss, or misuse. We retain personal data only for as long as necessary to fulfill the purposes for which it was collected or as required by applicable law.

Your Choices: You may update your contact details, adjust your communication preferences, or request additional information about our privacy practices by contacting us using the information provided below.

How We Use Information

We use your information to:

- provide consulting and training services
- send appointment reminders
- deliver compliance alerts
- respond to inquiries
- manage memberships and account access
- improve products, services, and Site functionality

We **do not sell** your personal information.

We may share limited information with service providers (email/SMS delivery, CRM, hosting, payment processing) strictly to support business operations.

Required SMS Communications Section

SMS Communications

If you consent to receive SMS from JB Group LLC dba FFL Consultants, you agree to receive service-related text messages including:

- appointment reminders
- compliance updates
- account notifications

Message frequency varies. Message & data rates may apply.

You may reply **STOP** to unsubscribe at any time or **HELP** for assistance.

Mobile Information Sharing

No mobile information will be shared with third parties/affiliates for marketing or promotional purposes. All categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Data Security

We implement reasonable administrative and technical safeguards to protect personal information.

User Rights

Users may request access, correction, or deletion of their information by contacting us at info@fflconsultants.com.

Cookies, Malware, and Security

We use cookies to improve user experience.

We do not knowingly use malware, spyware, or viruses.

We employ reasonable administrative and technical safeguards, though no system is 100% secure.

Children 18 and Under

We do not knowingly collect or retain information from children age 18 or younger. If submitted, it will be deleted.

Your Rights

You may request to:

- access your data

- correct errors
- request deletion
- opt out of emails
- opt out of SMS (reply STOP)

Email info@fflconsultants.com for requests.

Data Processing & Retention

We retain data only as long as necessary to provide services, meet legal obligations, resolve disputes, and enforce agreements.

Third-Party Links

We are not responsible for the privacy practices of third-party sites.

International Transfers

Your information may be processed or stored on servers located in the U.S. or abroad.

Changes to This Privacy Policy

We may update this Privacy Policy as needed. Updates will be posted with a revised “Last Updated” date.

Contact & Policy Updates

If you have any questions about this Privacy Policy or the SMS Disclaimer, or if you would like to exercise any applicable privacy rights, please contact JB Group LLC dba FFL Consultants using the contact details provided on this website. We may update this Privacy Policy and SMS Disclaimer from time to time to reflect changes in our practices, legal requirements, or for other operational reasons. When we make material changes, we will update the “Last Updated” date on this page.

Email: info@fflconsultants.com

Mail:

JB Group LLC dba FFL Consultants
Attn: Privacy Policy/Legal
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Highlands Ranch, CO 80126