

# Terms & Conditions

**Effective Date:** September 1, 2026

**Last Updated:** September 1, 2026

## 1. Acceptance of Terms

Welcome to Honey & Chi. By accessing or using our website, enrolling in our programs, or participating in our services, you agree to be bound by these Terms & Conditions. If you do not agree to these terms, please do not use our services.

## 2. Services Provided

Honey & Chi offers coaching, educational programs, Reiki/energy work, and spiritual/wellness practices designed to support personal development and well-being. Our services include but are not limited to:

- Individual and group coaching sessions
- Educational workshops and courses
- Reiki and energy healing sessions
- Spiritual guidance and wellness practices
- Digital content and resources
- Pilot programs and beta offerings

## **3. Website Use**

### **3.1 Permitted Use**

You may use our website for lawful purposes only. You agree not to:

- Violate any applicable laws or regulations
- Infringe upon intellectual property rights
- Transmit harmful code or malware
- Attempt unauthorized access to our systems
- Harass, abuse, or harm other users
- Use our content for commercial purposes without permission

### **3.2 Account Security**

If you create an account, you are responsible for maintaining the confidentiality of your login credentials and for all activities under your account.

## **4. Program and Service Enrollment**

### **4.1 Eligibility**

You must be at least 18 years of age to enroll in our programs. By enrolling, you confirm that you are legally able to enter into this agreement.

### **4.2 Application Process**

Some programs may require an application or consultation before enrollment. Acceptance is at Honey & Chi's sole discretion.

## **4.3 Program Requirements**

Participants are expected to:

- Attend scheduled sessions or complete coursework as outlined
- Communicate openly and honestly
- Respect the confidentiality of other participants
- Take personal responsibility for their growth and outcomes

## **5. Payments and Fees**

### **5.1 Pricing**

All prices are listed in USD and are subject to change. Current pricing will be clearly displayed at the time of purchase.

### **5.2 Payment Methods**

We accept payment via credit card, debit card, and other methods as indicated on our website. Payment processing is handled by secure third-party providers.

### **5.3 Payment Plans**

If payment plans are offered, you agree to make payments according to the schedule provided. Failure to make timely payments may result in suspension of services.

## **5.4 Late Payments**

Late payments may incur additional fees and may result in loss of access to programs or services until payment is received.

# **6. Cancellations and Refunds**

## **6.1 Cancellation by Client**

- **Individual Sessions:** Cancellations must be made at least 48 hours in advance. Late cancellations or no-shows may forfeit the session fee.
- **Programs/Courses:** Refund eligibility depends on the specific program terms provided at enrollment. Generally, refunds are available within 7 days of purchase if no services have been accessed.
- **Payment Plans:** Cancellation of payment plans may require payment of remaining balance or cancellation fees as outlined in your agreement.

## **6.2 Cancellation by Honey & Chi**

Honey & Chi reserves the right to cancel or reschedule sessions with reasonable notice. In such cases, you will be offered a rescheduled session or refund.

## **6.3 Refund Processing**

Approved refunds will be processed within 14 business days to the original payment method.

## **6.4 Non-Refundable Items**

Digital downloads, recorded content accessed, and completed sessions are non-refundable.

# **7. The Coaching Relationship**

## **7.1 Nature of Coaching**

Coaching is a collaborative partnership focused on personal development, goal achievement, and transformation. It is not psychotherapy, medical treatment, or counseling.

## **7.2 Client Responsibility**

You are responsible for:

- Your own decisions and actions
- Creating and implementing your own goals
- Your results and outcomes
- Seeking appropriate medical or mental health care when needed

## **7.3 Coach's Role**

The coach's role is to:

- Provide support, guidance, and accountability
- Offer tools, frameworks, and perspectives
- Create a safe, confidential space for exploration
- Challenge and encourage growth

## **8. Pilot Programs and Beta Offerings**

### **8.1 Participation**

Pilot programs are offered at reduced rates in exchange for feedback and flexibility. By participating, you understand:

- Content and structure may evolve
- Technical issues may occur
- Your feedback may be requested
- Special pricing reflects the developmental nature

### **8.2 Feedback**

Participants in pilot programs agree to provide honest feedback when requested to help improve the offering.

## **9. Intellectual Property**

### **9.1 Ownership**

All content, materials, courses, worksheets, recordings, and intellectual property provided by Honey & Chi are owned by Honey & Chi and protected by copyright law.

## **9.2 Limited License**

You are granted a limited, non-exclusive, non-transferable license to access and use materials for personal use only. You may not:

- Reproduce, distribute, or sell our content
- Modify or create derivative works
- Remove copyright or proprietary notices
- Share login credentials or course access

## **9.3 User Content**

By sharing content in group settings or testimonials, you grant Honey & Chi a license to use, reproduce, and display such content for marketing and educational purposes, unless otherwise agreed.

# **10. Confidentiality**

## **10.1 Honey & Chi's Commitment**

Information you share in private sessions will be kept confidential, except:

- When required by law
- When there is imminent danger to yourself or others

- When you provide written permission to share
- Anonymous information used for educational purposes

## **10.2 Group Settings**

In group programs, participants are expected to maintain confidentiality regarding other participants' personal information and shares.

## **10.3 Testimonials**

Testimonials and success stories will only be shared with your explicit written permission.

# **11. Third-Party Platforms**

## **11.1 External Services**

Our services may utilize third-party platforms (e.g., Zoom, payment processors, email providers). Your use of these platforms is subject to their respective terms and privacy policies.

## **11.2 Links**

Our website may contain links to third-party websites. Honey & Chi is not responsible for the content or practices of external sites.

# **12. User Responsibilities**



You agree to:

- Provide accurate and current information
- Maintain the security of your account
- Use services in good faith
- Respect intellectual property rights
- Communicate any concerns or issues promptly
- Seek appropriate medical or mental health care as needed
- Not rely on our services as a substitute for professional medical or mental health treatment

## **13. Limitation of Liability**

### **13.1 No Warranties**

Services are provided "as is" without warranties of any kind, express or implied. Honey & Chi does not guarantee specific results or outcomes.

### **13.2 Limitation**

To the fullest extent permitted by law, Honey & Chi shall not be liable for any indirect, incidental, consequential, or punitive damages arising from your use of our services.

### **13.3 Maximum Liability**

Our total liability shall not exceed the amount you paid for the specific service giving rise to the claim.

## **14. Indemnification**

You agree to indemnify and hold harmless Honey & Chi, its owners, employees, and contractors from any claims, damages, or expenses arising from your use of services or violation of these terms.

## **15. Governing Law**

These Terms & Conditions shall be governed by and construed in accordance with the laws of [Your State/Jurisdiction], without regard to conflict of law principles.

## **16. Dispute Resolution**

### **16.1 Informal Resolution**

In the event of any dispute, we encourage you to contact us first to seek an informal resolution.

### **16.2 Mediation**

If informal resolution fails, both parties agree to attempt mediation before pursuing litigation.

### **16.3 Arbitration**

Any disputes not resolved through mediation shall be resolved through binding arbitration in accordance with the rules of the American Arbitration Association.

## **17. Changes to Terms**

Honey & Chi reserves the right to modify these Terms & Conditions at any time. Changes will be effective immediately upon posting to the website. Continued use of services after changes constitutes acceptance of modified terms. Material changes will be communicated via email when possible.

## **18. Severability**

If any provision of these terms is found to be unenforceable, the remaining provisions shall remain in full force and effect.

## **19. Entire Agreement**

These Terms & Conditions, along with our Privacy Policy and Disclaimer, constitute the entire agreement between you and Honey & Chi.

## **20. Contact Information**

For questions about these Terms & Conditions, please contact:

## **Honey & Chi**

Email: [your email]

Website: [your website]

---

**By using Honey & Chi services, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.**