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THRIVE
DEVELOPMENTAL SERVICES

PLEASE REVIEW BEFORE USING OUR SERVICES

# Terms of Service

Thrive Developmental Services, LLC

Last updated: October 3, 2026

These Terms govern access to websites, forms, products, and services operated by Thrive Developmental Services, LLC.

## Acceptance of these terms

Please read these Terms of Service (the "Terms") carefully before accessing or using a website, landing page, form, product, or related service operated by **Thrive Developmental Services, LLC** ("Thrive," "we," "us," or "our"). These Terms contain important limitations of liability and other legally significant provisions.

These Terms apply to visitors, users, customers, prospective contractors, and anyone else who accesses or uses our online services (collectively, the "Site"). By accessing or using the Site, you agree to these Terms. If you do not agree, you may not access or use the Site.

## Offers and pricing

We may offer goods, services, digital products, applications, registrations, or other opportunities through the Site. Prices and material terms will be presented on the applicable page or order form. Unless stated otherwise, listed prices do not include taxes, processing charges, or other applicable fees.

We may correct pricing, availability, or descriptive errors and may modify or discontinue an offer as permitted by law.

## Purchases and payment processing

Purchases may be processed by a third-party payment processor, such as Stripe. The payment processor may collect and handle payment details under its own terms and privacy policy. We are not responsible for that provider's independent collection, use, or security practices.

By submitting a payment, you represent that you are authorized to use the selected payment method and that the information you provide is accurate, current, and complete.

## Cancellations and refunds

Unless a different policy is displayed at the time of purchase or required by applicable law, purchases of goods, services, and digital products are final, cannot be cancelled after completion, and are not refundable.

## Prohibited uses

You agree to use the Site only for lawful purposes and in accordance with these Terms. You may not:

- impersonate Thrive, its personnel, affiliates, contractors, or another person or organization;
- misrepresent your identity, authority, or affiliation;
- send spam, chain messages, or unauthorized advertising or promotional material;
- interfere with another person's use of the Site or create risk or liability;
- disable, overload, damage, disrupt, or impair the Site or related systems;
- use automated or manual means to scrape, monitor, copy, or access Site content for an unauthorized purpose;
- introduce malware, malicious code, or other harmful technology;
- attempt to gain unauthorized access to the Site, servers, systems, accounts, or connected databases;
- conduct or attempt a denial-of-service attack; or
- violate any applicable federal, state, or local law or regulation.

## Disclaimers and availability

**TO THE FULLEST EXTENT PERMITTED BY LAW, THE SITE AND ANY ITEM OR SERVICE DISPLAYED OR SOLD THROUGH IT ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT.**

Information, prices, products, or services on the Site may be incomplete, inaccurate, unavailable, or out of date. We do not guarantee uninterrupted, secure, timely, or error-free access and may correct errors or update information at any time.

## Limitation of liability

**TO THE FULLEST EXTENT PERMITTED BY LAW, THRIVE DEVELOPMENTAL SERVICES, LLC AND ITS OWNERS, OFFICERS, EMPLOYEES, AGENTS, CONTRACTORS, AND AFFILIATES WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED TO THE SITE, DELAYED OR UNAVAILABLE ACCESS, RELIANCE ON SITE CONTENT, THIRD-PARTY LINKS, VIRUSES, PRODUCTS, OR SERVICES.**

Where liability cannot be excluded, Thrive's total aggregate liability arising from or relating to the Site or a transaction will not exceed the fees actually paid by you to Thrive for the transaction giving rise to the claim. These limitations apply regardless of the legal theory and survive even if a limited remedy fails of its essential purpose.

Some jurisdictions do not permit certain exclusions or limitations. In those jurisdictions, the limitations apply only to the extent permitted by law.

## Links to third-party websites

The Site may contain links to websites or services operated by third parties. We provide those links for convenience or reference only. We do not control and are not responsible for their content, availability, security, privacy practices, or products. A link does not imply endorsement or affiliation.

## Intellectual property and infringement notices

Unless otherwise stated, the Site and its logos, designs, text, graphics, images, data, software, audio, and arrangement are owned by Thrive Developmental Services, LLC or its licensors and are protected by applicable intellectual-property laws.

If you believe in good faith that content on the Site infringes your copyright, trademark, or other intellectual-property rights, send a written notice titled "Intellectual Property Infringement Notice" that includes:

- a physical or electronic signature of the person authorized to act for the rights owner;
- identification of the protected work and the allegedly infringing material, including its location or URL;
- your name and contact information;
- a statement that you believe in good faith that the disputed use is not authorized; and
- a statement, made under penalty of perjury, that your notice is accurate and that you are authorized to act for the rights owner.

Incomplete or materially inaccurate notices may not be processed and may create liability under applicable law.

## Governing law, venue, and class-action waiver

These Terms are governed by the laws of the State of California, without regard to conflict-of-law principles. Any dispute arising from or relating to these Terms or the Site will be brought in a court of competent jurisdiction located in Los Angeles County, California, unless applicable law requires otherwise.

**YOU AND THRIVE AGREE TO BRING CLAIMS ONLY IN AN INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN A CLASS, COLLECTIVE, CONSOLIDATED, OR REPRESENTATIVE PROCEEDING, TO THE EXTENT PERMITTED BY LAW.**

If any provision is held invalid or unenforceable, the remaining provisions will remain in effect. Our failure to enforce a provision is not a waiver. These Terms constitute the agreement between you and Thrive concerning the Site and supersede prior agreements about the Site.

## Changes to these terms

We may revise these Terms from time to time. The updated version will be posted on the Site with a revised "Last updated" date. Continued use after revised Terms become effective constitutes acceptance to the extent permitted by law.

## Questions and notices

Contact us with questions about these Terms or to submit an intellectual-property notice.

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