

Privacy Policy

Effective Date: February 1, 2026

Aion Consulting Partners, LLC (“Company,” “we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, make a purchase, or otherwise interact with us online.

By using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following categories of information:

Personal Information You Voluntarily Provide

When you fill out forms, schedule appointments, purchase services or products, subscribe to updates, or contact us, we may collect information such as:

- Name
- Email address
- Phone number
- Company name
- Job title
- Billing information
- Any other information you choose to provide

Payment Information

If you purchase services, programs, digital products, or other offerings through our website, your payment information may be collected and processed by secure third-party payment processors, such as **Stripe, PayPal, or other payment platforms we use from time to time**. We do **not** store full credit card numbers or complete payment card details on our own servers.

Automatically Collected Information

When you visit our website, we may automatically collect certain information, including:

- IP address
- Browser type
- Device type
- Operating system
- Referring website

- Pages viewed
- Time spent on pages
- Dates and times of access
- General usage and navigation data

This information may be collected through cookies, analytics tools, and similar tracking technologies.

2. How We Use Your Information

We may use your information to:

- Provide, operate, and maintain our website and services
- Respond to inquiries, requests, and support needs
- Schedule consultations, sessions, or meetings
- Deliver services, training, resources, or purchased products
- Process payments and maintain transaction records
- Send administrative messages, confirmations, invoices, and service-related communications
- Send newsletters, marketing emails, or promotional updates, where permitted
- Improve website functionality, content, and user experience
- Analyze website traffic and usage trends
- Protect against fraud, unauthorized transactions, and misuse
- Comply with legal, regulatory, accounting, or contractual obligations

3. How We Share Information

We do **not** sell or rent your personal information.

We may share your information with trusted third parties only as necessary to operate our website and business, including:

- Payment processors
- Website hosting providers
- Email marketing platforms
- Scheduling and calendar tools
- Customer relationship management (CRM) systems
- Analytics providers
- Contractors, consultants, or service providers supporting our operations

We may also disclose your information:

- To comply with applicable law, regulation, legal process, or governmental request
- To enforce our agreements or protect our legal rights
- To prevent fraud, security threats, or technical issues
- In connection with a business transfer, merger, sale, or restructuring, where permitted by law

Third-party providers are expected to protect your information and use it only for legitimate business purposes related to the services they provide to us.

4. Cookies and Tracking Technologies

We may use cookies, pixels, and similar technologies to:

- Remember user preferences
- Improve website performance
- Understand how visitors use the site
- Support marketing and advertising efforts
- Measure campaign effectiveness

You may adjust your browser settings to refuse or limit cookies. Please note that some features of the website may not function properly if cookies are disabled.

5. Payment Processing and Transaction Security

When you make a purchase through our website, payments are processed by third-party providers that use industry-standard security measures. We do not directly store full payment card information.

We may retain limited transaction-related information, such as:

- Customer name
- Contact information
- Purchase details
- Payment status
- Billing records

This information is retained for business operations, bookkeeping, tax compliance, dispute resolution, and legal obligations.

6. Data Security

We take reasonable administrative, technical, and organizational measures to help protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Our website may use secure socket layer technology (SSL/HTTPS), and payment information is processed through providers that represent themselves as PCI-compliant or otherwise compliant with applicable payment security standards.

That said, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

We retain personal information only for as long as reasonably necessary to:

- Provide services
- Complete transactions
- Maintain business and financial records
- Comply with legal obligations
- Resolve disputes
- Enforce our agreements

When information is no longer needed, we will delete it or retain it only in a form permitted by law.

8. Your Rights and Choices

Depending on your location, you may have rights regarding your personal information, including the right to:

- Request access to the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information, subject to legal or business obligations
- Object to or restrict certain processing
- Withdraw consent where processing is based on consent
- Opt out of marketing communications at any time

To exercise any of these rights, please contact us using the information below.

9. Email and Marketing Communications

If you opt in to receive marketing emails, newsletters, or updates, you may unsubscribe at any time by clicking the unsubscribe link in the email or contacting us directly.

We may still send you non-marketing communications related to purchases, services, account matters, invoices, or important administrative updates.

10. Mobile Information and SMS Text Messaging

If you provide your mobile number and consent to receive text messages from us, we may use your number to send service-related, transactional or promotional text communications, as permitted by law and as shown on our website:

“When checking the box, you agree to receive SMS text messages and/or calls from Aion Consulting Partners, LLC at the number provided, including informational, transactional, and promotional communications. Message frequency varies, but you may receive up to 4 messages per month unless you are engaged in an active business conversation with us. Message and data rates may apply. Consent is not a condition of purchase. Reply STOP to opt out of text messages at any time and HELP for help.

Your mobile number, SMS opt-in data, and consent records will not be shared with third parties or affiliates for their marketing or promotional purposes. We may share this information only with service providers that help us deliver our messaging services.”

Again, no mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with third parties, except as necessary to provide messaging services or as required by law.

You may opt out of text messages at any time by replying **STOP** to any message. Message and data rates may apply, depending on your mobile carrier and plan.

11. Third-Party Links and Services

Our website may include links to third-party websites, platforms, or tools. We are not responsible for the privacy practices, policies, or content of those third parties. We encourage you to review their privacy policies before providing information to them.

12. Children’s Privacy

Our website and services are not directed to children under the age of 18, and we do not knowingly collect personal information from children. If we learn that we have collected such information, we will take appropriate steps to delete it.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised Effective Date. Your continued use of the website after any changes are posted constitutes your acceptance of the revised policy.

14. Contact Us

If you have questions about this Privacy Policy or how we handle your information, please contact:

Aion Consulting Partners, LLC

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