

Ad Astra Flights Membership Terms and Conditions

Welcome to Ad Astra Membership. These Terms and Conditions (“Terms”) govern the rights and obligations between you (the “Member” or “you”) and Ad Astra Flights (“we”, “us”, “our” or the “Company”) in relation to your membership and use of our services. Please review these Terms carefully before submitting your membership application.

1. Membership Overview

- a. **Application:** To become a member, you must submit an application online or in person.
- b. **Eligibility:** Members must be at least 18 years of age, a United States resident, and provide a verifiable address, valid email address, and valid driver’s license or passport issued in the United States. Membership eligibility is subject to security screening and approval. The Company reserves the right to accept or decline any person as a Member in its sole and absolute discretion.
- c. **Benefits:** Members have exclusive access to our private jet fleet and personalized travel experiences.
- d. **Fees:** Ad Astra Flights membership requires a one-time registration fee and monthly membership fees as outlined on our website. The registration fee is non-refundable unless membership is denied and must be paid at the time your application is submitted. Members must maintain a credit card on file with the Company and authorize automatic payment of the monthly membership fee and any flight booking fees to be charged at the time of booking.
- e. **Renewal and Cancellation:** Membership automatically renews each month unless the Member provides written notice of cancellation via email to the Company at least five (5) business days prior to the end of the month. Ad Astra Flights may terminate any person’s membership in its sole and absolute discretion upon thirty (30) days written notice to the Member; however, termination may be effective immediately for inappropriate conduct as determined in the sole discretion of the Company or in violation of these Terms.

2. Prohibited Behaviors

- a. **Illegal Activities:** Engaging in any illegal activity during the use of our services, including but not limited to smuggling, drug trafficking, or any criminal activity, is strictly prohibited.
- b. **Disruptive Behavior:** Members and their guests must not engage in disruptive behavior that interferes with the safety, comfort, or enjoyment of other passengers or crew members. Members are responsible for the activities and behavior of their guests at all times.
- c. **Intoxication:** Excessive intoxication or substance abuse that compromises the safety of the flight is prohibited.
- d. **Smoking:** Smoking, including the use of electronic cigarettes or vaping devices, is prohibited in and around the Ad Astra Flights facility, including the customer lobby, hangar, tarmac, and on all Company flights.

3. Security Regulations

- a. Applicants and Members authorize the Company to conduct background checks as part of the membership application process and as needed to ensure the safety of all passengers and crew in the Company’s full discretion.
- b. Members and guests are required to comply with all security protocols, including security

screenings and identity verification.

c. Failure to comply with security regulations may result in the cancellation of your booking and termination of your membership.

4. Pet Policy

a. Small pets may be allowed on certain flights, subject to the prior approval of Ad Astra Flights. A maximum of two pets, or up to 40 pounds, may fly free on each flight. A \$50 pet fee will be charged for each additional pet or any pets above 40 pounds. Please contact the Company in advance to discuss pet travel arrangements.

b. Members are responsible for the behavior and comfort of their pets during the flight.

5. Flight Restrictions and Procedures

a. To request a flight, Members may use our online booking system, mobile app, or contact our customer service representative.

b. Bookings are subject to aircraft and pilot availability and weight and balance considerations. Members must adhere to the weight and balance specifications and limitations established for each flight.

c. The booking Member must be present on the flight booked.

d. Membership for the booking Member must be maintained through the end of the month in which any flight has been booked.

e. Children under the age of two may travel on the lap of an adult; however, we recommend that children under the age of two utilize a child safety seat.

f. All private charter bookings are non-refundable. The trip cost will be applied as a credit towards future flights if the cancellation is made at least 48 hours prior to the scheduled flight departure time. For cancellations made less than 48 hours prior to the scheduled flight departure time, 50% of the flight booking fee will be forfeited, and 50% will be applied as a credit towards future flights.

g. The Company is not responsible for trip interruption, delay, or diversion, and no refunds or trip credits will be applied for trip interruptions, delays, or diversions due to weather or any other circumstance outside of the Company's control. The booking Member will receive a \$600 credit on their account towards a future flight booking fee for trip interruption or diversion that occurs after the flight departs and is the direct result of a maintenance issue.

6. Privacy and Data Usage

a. Our privacy policy outlines how we collect, use, and protect your personal information. By becoming a Member, you agree to our privacy policy.

7. Amendments and Liability

a. The Company may modify these Terms from time to time without notice. Any updates or changes will be communicated via email or through our website. Continued use of our services after such modifications constitutes your acceptance of the revised Terms. Ad Astra Flights' liability is limited to the amount paid by the Member to the Company, except as otherwise provided in the Terms.

By applying for membership with Ad Astra Flights, you acknowledge that you have read, understood, and agree to be bound by these Terms. Failure to comply with these Terms may result in the termination of your membership and access to our services.

Thank you for choosing Ad Astra Flights for your private jet travel needs.