

Oops! Terms of Use

Your accident guide app by Kat Milner DBA Oops!

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Overview

These Terms of Use govern your use of the Oops! app (oopsaccident.com) operated by Kat Milner DBA Oops! (ABN 76 876 930 807). By using the app, you agree to these terms.

If you do not agree with any part of these terms, do not use the app.

1. About the App

Oops! is a general guidance tool designed to help drivers manage the immediate steps following a car accident on Australian roads. It is not a legal service, an insurance service, or a financial advice service.

2. Disclaimer — General Guidance Only

This is the most important section. Please read it carefully.

The information provided in this app is general guidance only. It does not constitute legal advice, insurance advice, financial advice, or medical advice.

Every accident is different. Individual circumstances vary. The steps suggested in this app may not be appropriate for every situation.

Always seek independent professional advice for your specific situation. In an emergency, call 000 immediately.

CTP scheme rules, police reporting requirements, insurer contact details, and deadlines change over time. While we review this information regularly, we cannot guarantee it is current or accurate at the time you use the app. Always verify requirements directly with the relevant authority, insurer, or CTP scheme before relying on them.

3. Limitation of Liability

To the maximum extent permitted by Australian law, Kat Milner DBA Oops!:

- Makes no warranties about the accuracy, completeness, or suitability of the information in this app
- Accepts no liability for any loss or damage arising from your use of or reliance on this app
- Accepts no liability for decisions made based on information provided by this app
- Accepts no liability for any failure of the app to function correctly or be available at any time

Nothing in these terms excludes, restricts, or modifies any right or remedy, or any guarantee, warranty, or other term or condition implied or imposed by the Australian Consumer Law that cannot lawfully be excluded or limited.

4. Intellectual Property

All content in the Oops! app including text, design, code, and the Oops! name and logo is owned by Kat Milner DBA Oops!. You may not copy, reproduce, distribute, or create derivative works from any part of the app without written permission.

5. Acceptable Use

You agree to use the app only for its intended purpose. You must not:

- Use the app for any unlawful purpose
- Attempt to reverse engineer or copy the app
- Use the app in a way that could damage, disable, or impair it

- Misrepresent information captured using the app

6. Third-Party Services

The app uses the following third-party services:

- Anthropic Claude API — used temporarily to read licence, plate, and tow truck document photos. Subject to Anthropic's own terms of service and privacy policy.
- api.qrserver.com — may be used to generate QR codes for sharing your details. No personal data is stored by this service.
- Netlify — used to host the app. Subject to Netlify's own terms of service.

We are not responsible for the practices of these third-party services.

7. Links to Other Websites

The app contains links to external websites including state police portals, CTP scheme websites, and insurer websites. We are not responsible for the content, accuracy, or privacy practices of any external website.

8. Changes to the App and These Terms

We may update the app and these Terms of Use at any time without notice. The current terms will always be available at oopsaccident.com. Continued use of the app after changes constitutes acceptance of the updated terms.

9. Governing Law

These terms are governed by the laws of South Australia, Australia. Any disputes will be subject to the exclusive jurisdiction of the courts of South Australia.

10. Contact

Questions about these Terms of Use? Contact us at:

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