

Oops! Privacy Policy

Your accident guide app by Kat Milner DBA Oops!

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Overview

Kat Milner DBA Oops! (ABN 76 876 930 807) operates the Oops! accident guide app. This Privacy Policy explains how we handle information you enter into the app.

The short version: almost everything stays on your device. We do not collect, store, or sell your personal information.

1. Information You Enter

My Info (personal and vehicle details)

When you fill in the My Info section of the app, you provide:

- Your name, address, phone number, and email address
- Your driver licence number and state of issue
- Your vehicles — registration, make, model, colour, and year for each vehicle saved
- Your insurer name, policy number, claims phone, and claims email
- Your CTP insurer and contact details

This information is stored locally on your device using browser localStorage. It is not transmitted to any server, not stored in any database, and not accessible by Kat Milner DBA Oops! or any third party.

Accident information

Information you enter during an accident — other driver details, witness details, damage notes, accident location, date and time, and police report number — is also stored locally on your device only.

Photos

Photos you take within the app (damage photos, scene photos, police card photos) are stored on your device only. They are not uploaded to any server.

Your data export

You can export all data stored in the app at any time using the Export my data feature. This generates a JSON file that is saved to your device. The file is not transmitted to any server and is not accessible by Kat Milner DBA Oops! or any third party.

2. The One Exception — Photo Reading Feature

This is the only time any data leaves your device.

When you use the photograph features to read a driver licence, number plate, or tow truck document, the image is temporarily sent to an external AI service (Anthropic Claude API) to extract the text. This happens so the app can auto-fill the relevant fields for you.

The image is processed immediately and discarded by the API. It is not stored by Oops!, by Kat Milner DBA Oops!, or by Anthropic beyond the time needed to read it. No image is retained on any server.

By using the photograph features, you consent to this temporary processing. You can always enter details manually instead if you prefer.

3. What We Do Not Do

- We do not collect analytics or usage data

- We do not use cookies
- We do not track your location
- We do not share your information with advertisers
- We do not sell your data to any third party
- We do not create accounts or require registration

4. Data Storage and Security

All data is stored in your browser's local storage on your device. This means:

- Data is private to your device and browser
- Data may be lost if you clear your browser's cookies and site data
- Data does not sync across devices

We recommend using the Export my data feature to save a backup of your information before clearing your browser data or moving to a new device.

5. Children's Privacy

Oops! is not directed at children under the age of 13. We do not knowingly collect information from children.

6. Changes to This Policy

We may update this Privacy Policy from time to time. The current version will always be available at oopsaccident.com. Continued use of the app after changes constitutes acceptance of the updated policy.

7. Contact

Questions about this Privacy Policy? Contact us at:

oops@e.oopsaccident.com

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