

Terms of Service

By purchasing and using the AI Receptionist services provided by Freedom Factory Team, you agree to the following terms:

Service Description

Freedom Factory Team provides an AI-powered receptionist system that answers calls, books appointments, sends messages, and automates communication workflows. This includes initial setup, ongoing software access, and support.

No Guarantees

While our system is designed to improve call handling and appointment booking, we do not guarantee specific results, revenue increases, or business outcomes.

User Responsibilities

You agree to use the system in compliance with all applicable laws, including TCPA and communication consent regulations. You are responsible for obtaining proper consent before contacting leads via SMS, calls, or automation.

Usage-Based Charges

Additional usage charges (including phone calls, SMS, and AI processing) are billed separately through the platform provider and are not included in the monthly subscription fee.

Payment Terms

The setup fee is charged once at the time of purchase. The monthly subscription will be billed automatically unless canceled.

Service Access

Failure to maintain payment may result in suspension or termination of service.

Limitation of Liability

Freedom Factory Team is not liable for any indirect, incidental, or consequential damages resulting from the use of the service.

Modifications

We reserve the right to update these terms at any time.