

Privacy Policy

Effective date: August 1, 2024

Modified: October 1, 2026

Divorce Dynamics (a sole proprietor, "DD," "we," "us") respects the private and often sensitive nature of what our clients share. This Privacy Policy explains what information we collect through www.rachel-leduc.com, www.coercivecontrolcommunicator.com, www.divorcedynamics.com and our related services (the "Services"), how we use it, and the choices you have.

A note on your safety

If you are leaving a controlling or abusive relationship, someone may be monitoring your devices, email, or accounts. Consider visiting this site from a device and email account only you control, using private browsing, and clearing your history afterward. If you are in immediate danger, call 911. The National Domestic Violence Hotline is available at 1-800-799-7233.

1. Information we collect

Information you give us. Your name, email, phone number, mailing address, and payment details when you book coaching, buy a guide, join our community, sign up for emails, or contact us. Payment card details are handled by our payment processor, Stripe, and are not stored by us.

Information you share during coaching or through our tools. Intake forms, session notes, messages, documents, and community posts may include details about your relationship, your children, your finances, and your wellbeing. You choose what to share. Please share only what you are comfortable with, and avoid entering Social Security numbers, account numbers, or similar identifiers.

Coercive Control Communicator. The Coercive Control Communicator is a custom plugin that runs on OpenAI's ChatGPT platform. What you type into it is collected and processed by OpenAI under OpenAI's own terms and privacy policy, not this one, and we do not receive your conversations with it. You can manage how OpenAI uses your chats in your ChatGPT data controls.

Information collected automatically. Device and browser type, IP address, pages viewed, referring links, and similar usage data, collected through cookies, pixels, and Google Analytics.

2. How we use information

- To provide, schedule, and deliver coaching, digital products, community access, and tools
- To process payments and send receipts and download links
- To respond to your questions and requests
- To send newsletters and offers, if you opt in (you can unsubscribe at any time)

- To improve our website, content, and Services
- To protect the security of the Services and comply with legal obligations

We do not sell your personal information, and we do not use what you share in coaching or in our tools for advertising.

3. How we share information

We share information only as follows:

- **Service providers** that help us run the business, such as Stripe (payments), Google (email and business tools), Zoom Scheduler (scheduling), Client Club (community), Google Analytics (site analytics), and GoHigh Level (website host). They may use your information only to perform services for us.
- **With your direction or consent**, for example when you ask us to send something to your attorney.
- **For legal reasons**, when we believe in good faith that disclosure is required by law, subpoena, or court order, or is needed to prevent imminent harm to you or someone else.
- **In a business transfer**, such as a sale or merger, subject to this policy.

4. Confidentiality and its limits

We treat coaching communications as confidential. However, divorce coaching is not legal representation, therapy, or counseling, and communications with a coach are **not protected by attorney-client privilege or therapist-patient privilege**. Your coaching records are protected by a non-disclosure agreement. Talk with your attorney before sharing information you would not want disclosed in litigation.

5. Cookies and tracking

We use cookies and similar technologies to keep the site working, remember preferences, and understand how visitors use the site. You can block or delete cookies in your browser settings, though some features may not work. We use Google Analytics to understand site traffic. You can opt out by installing Google's Analytics Opt-out Browser Add-on.

6. How long we keep information

We keep personal information as long as needed to provide the Services, meet legal, tax, and accounting requirements, and resolve disputes. Coaching records are kept for five years after our engagement ends, then deleted or de-identified. You may ask us to delete your information sooner, subject to legal requirements.

7. Security

We use reasonable administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is completely secure, so we cannot guarantee absolute security.

8. Your choices and rights

You may ask to access, correct, or delete your personal information, or to stop receiving marketing emails, by contacting help@rachel-leduc.com. We will verify your identity before acting on a request and respond within a reasonable time. Depending on where you live, you may have additional rights under state law, and we will honor them as required. Our Services are operated from the United States. If you access them from another country, your information will be transferred to and processed in the U.S.

9. Children

The Services are intended for adults 18 and older. We do not knowingly collect personal information from children under 13. Information about your children that you share in coaching is used only to support you and is treated with the same care as your own.

10. Third-party links

Our site may link to other websites, including legal and support resources. We are not responsible for their privacy practices.

11. Changes to this policy

We may update this policy from time to time. We will post the new version here with a new effective date, and for significant changes we will notify you by email or a notice on the site.

12. Contact us

Divorce Dynamics
2756 Pleasant Rd, Fort Mill, SC 29708
help@rachel-leduc.com