

# Luxury Service, Yoga, and Wellness Training LLC

## Privacy Policy and Terms & Conditions

Including: 43,000ft Cabin Performance Simulator

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### Cancellation Policy

#### In-Person Sessions

If you need to reschedule your wellness session, please reschedule a minimum of 2 days before your appointment with a new time that suits you. If you cancel within 24 hours, there will be a \$50 cancellation fee applied.

#### Distant Healing Sessions

If you need to reschedule your distant healing session, please reschedule a minimum of 1 day before your appointment with a new time that suits you. If you cancel within 24 hours, there will be a \$50 cancellation fee applied.

#### 43,000ft Cabin Performance Simulator

The 43,000ft Cabin Performance Simulator is a digital course product delivered through our online platform. Due to the nature of digital access, the following terms apply:

- Once access to the Simulator has been granted, cancellations are not accepted.
  - If you experience a technical issue preventing access, please contact us at [43000ftCFAsimulator@gmail.com](mailto:43000ftCFAsimulator@gmail.com) within 72 hours of purchase and we will work to resolve it.
  - Founding round and promotional access is non-transferable.
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### Refund Policy

For wellness services, refunds will be considered on a case-by-case basis.

For the 43,000ft Cabin Performance Simulator: All sales are final once digital access has been provided. No refunds will be issued after course access is granted. If you believe there has been an error in your purchase, contact us at [43000ftCFAsimulator@gmail.com](mailto:43000ftCFAsimulator@gmail.com) within 48 hours.

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### Hours of Operation

Luxury Service, Yoga, and Wellness Training LLC offers email support Monday through Friday. All client communication will be responded to within 1–3 business days or sooner during regular business hours.

43,000ft Simulator support: [43000ftCFAsimulator@gmail.com](mailto:43000ftCFAsimulator@gmail.com). Response times follow the same Monday–Friday schedule above.

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## **Privacy Policy**

### **What information do we collect?**

We collect information from you when you register on the site, fill out our Initial Client Intake Form, sign the medical waiver, place an order, enter a contest or sweepstakes, respond to a survey or communication such as e-mail, or participate in another site feature.

For the 43,000ft Cabin Performance Simulator, we additionally collect: your Human Design type, authority, profile, and defined/undefined centers; your Gene Keys profile data as voluntarily entered; and session performance data generated during your use of the Simulator. This profile data is used solely to personalize your Simulator feedback and is never shared, sold, or used for any other purpose.

When ordering or registering, we may ask for your name, e-mail address, mailing address, phone number, credit card information, or other information. You may visit our site anonymously.

Like many websites, we use cookies to enhance your experience and gather information about visitors and visits to our websites.

### **How do we use your information?**

We may use the information we collect from you when you register, purchase products, enter a contest or promotion, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalize your site experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To allow us to better service you in responding to your customer service requests.
- To quickly process your transactions.
- To administer a contest, promotion, survey, or other site feature.
- To deliver your 43,000ft Cabin Performance Simulator sessions, generate performance feedback, and support your progress across sessions.

If you have opted in to receive our email newsletter or free reports, we will send you educational and marketing emails. You may unsubscribe at any time using the link at the bottom of any email.

### **How do we protect visitor information?**

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. All sensitive/credit information you supply is transmitted via Secure Socket Layer (SSL) technology.

### **Do we disclose the information we collect to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice, except as described below. We may

share information with website hosting partners and other parties who assist us in operating our website and conducting our business, so long as those parties agree to keep this information confidential. We may also release your information when required to comply with the law or protect rights, property, or safety.

Human Design and Gene Keys profile data voluntarily entered into the 43,000ft Cabin Performance Simulator is never disclosed to outside parties under any circumstances.

### **How can you opt out, remove, or modify information you have provided to us?**

To modify your email subscriptions, use the unsubscribe link at the bottom of any email. To request removal of your data, contact us directly. Please note that we may maintain information about individual sales transactions for record-keeping purposes.

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## **Terms and Conditions**

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE USING ANY WEBSITES OR DIGITAL PRODUCTS ASSOCIATED WITH LUXURY SERVICE, YOGA, AND WELLNESS TRAINING LLC. All users of these sites agree that access to and use of this site and its associated products is subject to the following terms and conditions. If you do not agree to these terms and conditions, please do not use these sites or products.

### **Copyright**

The entire content included in these websites and digital products — including but not limited to text, graphics, code, scenarios, scoring logic, feedback frameworks, and all associated materials — is copyrighted as a collective work under US and other copyright laws and is the property of Luxury Service, Yoga, and Wellness Training LLC. ALL RIGHTS RESERVED.

The 43,000ft Cabin Performance Simulator, including all scenario content, scoring methodology, Gene Keys and Human Design integration, feedback language, and associated materials, is original proprietary content. Reproduction, redistribution, screen recording, sharing of scenario content, or use of any Simulator content for training, resale, or any commercial purpose is strictly prohibited without written permission.

Permission is granted to electronically access and use the Simulator content solely for your own personal professional development.

### **Trademarks**

All trademarks, service marks, and trade names of Luxury Service, Yoga, and Wellness Training LLC used on the websites or in digital products are trademarks or registered trademarks of Luxury Service, Yoga, and Wellness Training LLC. The name '43,000ft' and the tagline 'You see everything. You miss nothing.' are proprietary marks of this business.

### **Warranty and Medical Disclaimer**

This website and all digital products, including the 43,000ft Cabin Performance Simulator, are provided "as is" and without warranties of any kind, whether expressed or implied. Luxury Service, Yoga, and Wellness Training LLC disclaims all warranties, express or implied, including implied warranties of merchantability for a particular purpose and non-infringement.

**DISCLAIMER:** The 43,000ft Cabin Performance Simulator is an educational simulation tool designed for experienced corporate flight attendants. It does not constitute aviation regulatory training, replace required recurrent training, or guarantee compliance with any Part 91 or Part 135 operational requirements. Users are solely responsible for ensuring their training meets applicable regulatory standards.

### **Limitation of Liability**

Luxury Service, Yoga, and Wellness Training LLC shall not be liable for any special or consequential damages that result from the use of, or the inability to use, the materials on this website or in any digital product. This includes but is not limited to the 43,000ft Cabin Performance Simulator and any performance feedback generated therein.

### **For Educational and Informational Purposes Only**

The information provided through these websites and digital products, including the 43,000ft Cabin Performance Simulator, is for educational and informational purposes only and solely as a self-help professional development tool for your own use. Simulator scenarios, scoring, and feedback are designed to support skill development and do not constitute professional aviation consulting, regulatory advice, or certification of any kind.

### **Personal Responsibility**

You acknowledge that you are participating voluntarily in using our websites and digital products and that you are solely and personally responsible for your choices, actions, and results. You accept full responsibility for the consequences of your use or non-use of any information provided, and you agree to use your own judgment and due diligence before implementing any idea, suggestion, or feedback from our products in a live operational setting.

### **Code of Conduct**

You may not use Luxury Service, Yoga, and Wellness Training LLC products for any illegal or unauthorized purpose. You agree that you are responsible for your own conduct and communications while using the websites and digital products. Specifically for the 43,000ft Cabin Performance Simulator: you may not share login credentials, reproduce or distribute scenario content, or use Simulator materials for any commercial or instructional purpose without written permission.

### **No Guarantees**

Luxury Service, Yoga, and Wellness Training LLC is here to support and assist you in your professional development, but your results depend primarily on your own effort, commitment, and follow-through. The 43,000ft Cabin Performance Simulator does not guarantee any specific performance outcome, employment outcome, or operational result. Each individual's results will vary.

### **Purchases and Subscriptions**

If you purchase any product or service, including the 43,000ft Cabin Performance Simulator, you may be asked to supply information relevant to your purchase including your name, phone number, email address, and payment information. Please review our Privacy Policy for information on how we use your personal data.

Founding round and promotional access to the 43,000ft Cabin Performance Simulator is granted under specific terms communicated at the time of enrollment and is subject to the full terms herein.

### **Earnings Disclaimer**

Any examples of professional outcomes, career advancement, or service improvement referenced through our websites or products are illustrative only. There can be no assurance as to any particular outcome based on use of our websites or the 43,000ft Cabin Performance Simulator. You are solely responsible for your results.

### **Indemnification and Release of Claims**

You hereby fully and completely hold harmless, indemnify, and release Luxury Service, Yoga, and Wellness Training LLC and any of its agents, consultants, affiliates, team members, joint venture partners, employees, shareholders, directors, staff, or anyone otherwise affiliated with the business from any and all causes of action, allegations, suits, claims, damages, or demands whatsoever, in law or equity, that may arise in the past, present, or future that is in any way related to our websites, online sessions, in-person visits, or digital products including the 43,000ft Cabin Performance Simulator.

### **Errors and Omissions**

Although every effort is made to ensure the accuracy of information shared through these websites and digital products, information may inadvertently contain inaccuracies or typographical errors. Luxury Service, Yoga, and Wellness Training LLC is not responsible for the accuracy of scenario content in relation to any specific operational context, as regulatory requirements and operational procedures may vary by operator and aircraft.

### **No Endorsement**

References or links in our websites to information, opinions, programs, products, or services of any other individual, business, or entity does not constitute formal endorsement. This includes references to Gene Keys, Human Design, or any framework referenced within the 43,000ft Cabin Performance Simulator.

### **Variation**

Luxury Service, Yoga, and Wellness Training LLC reserves the right at any time and without notice to amend, remove, or vary the services and/or any page of this website, or to update, modify, or discontinue any digital product including the 43,000ft Cabin Performance Simulator.

### **Testimonial and Use of Testimonial Policy**

By submitting the testimonial form you are agreeing to allow Luxury Service, Yoga, and Wellness Training LLC to use your testimonial for marketing purposes on all Luxury Service, Yoga, and Wellness Training LLC websites and social media pages, including marketing materials for the 43,000ft Cabin Performance Simulator. You agree to allow Luxury Service, Yoga, and Wellness Training LLC to adjust the testimonial in any way they see fit.

### **Discount Policy**

Luxury Service, Yoga, and Wellness Training LLC does not offer discounts unless otherwise advertised during a specific promotional period. If the specific promotional period has ended, no

discount will be offered. Founding round pricing for the 43,000ft Cabin Performance Simulator is a limited-time offer and is not subject to further discount.

### **Entire Agreement**

These Terms, including any legal notices and disclaimers contained on this website, constitute the entire agreement between Luxury Service, Yoga, and Wellness Training LLC and you in relation to your use of this website, online sessions, in-person sessions, and digital products including the 43,000ft Cabin Performance Simulator, and supersede all prior agreements and understandings with respect to the same.

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Questions? Contact us:

[info@wellnesswakeupwhitefish.com](mailto:info@wellnesswakeupwhitefish.com)

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