



Privacy Policy

Ko'ox Fiesta Travel

Last Updated: [06-17-2026]

Legal Review Notice

This Privacy Policy draft is provided for general informational and website drafting purposes only. It is not legal advice and may not address every legal requirement that applies to Ko'ox Fiesta Travel. Before publishing this Privacy Policy, Ko'ox Fiesta Travel should have it reviewed by a qualified legal professional familiar with privacy, travel, hospitality, online booking, and consumer protection laws in the jurisdictions where the company operates and serves customers.

1. Introduction

Ko'ox Fiesta Travel values your trust and respects your privacy. This Privacy Policy explains how we may collect, use, share, and protect personal information when you visit our website, contact us, subscribe to our communications, request travel information, or book travel-related services through us.

Ko'ox Fiesta Travel provides travel, tours, booking assistance, hospitality-related services, and customer travel support. Because travel planning may involve personal details, preferences, dates, destinations, payments, and communication with travel partners, we are committed to handling personal information responsibly and transparently.

This Privacy Policy applies to information collected through our website, contact forms, newsletter forms, booking-related communications, email, phone, and other interactions with Ko'ox Fiesta Travel.

By using our website or submitting information to us, you acknowledge that you have read and understood this Privacy Policy.

2. Information We Collect

Depending on how you interact with Ko'ox Fiesta Travel, we may collect the following types of information:

Personal Contact Information

We may collect your name, email address, phone number, mailing address, or other contact details when you contact us, submit a form, subscribe to our newsletter, or request travel planning assistance.

Travel and Booking Information

We may collect information related to your travel interests or booking requests, such as:

- Destination preferences
- Travel dates
- Number of travelers
- Type of trip requested
- Budget preferences, if provided
- Room or accommodation preferences
- Tour or activity interests
- Special occasion details, if you choose to share them
- Customer messages, questions, or notes
- Family travel details, when applicable

Payment and Transaction Information

When you make a payment or booking, payment-related information may be collected and processed by our payment providers or booking platforms. Ko'ox Fiesta Travel may receive limited transaction details, such as payment status, amount paid, booking reference, invoice details, or confirmation information.

Newsletter and Marketing Information

If you subscribe to our newsletter or marketing communications, we may collect your name, email address, subscription preferences, and engagement information related to our emails.

Ko'ox Fiesta Travel currently uses **Acumbamail** for email marketing.

Website and Technical Information

When you visit our website, we may automatically collect limited technical information, such as browser type, device type, IP address, pages visited, referring website, general location information, and basic website usage data. Some of this information may be collected through essential website technologies or hosting tools.

Sensitive or Special Information

Ko'ox Fiesta Travel does not currently intend to collect passport numbers, government identification numbers, dates of birth, travel insurance information, medical information, dietary restrictions, accessibility needs, or emergency contact details unless such

information becomes necessary for a specific travel service and is provided with appropriate consent or authorization.

If future travel arrangements require additional information, we will collect only what is reasonably needed for the service.

3. How We Collect Information

We may collect information in the following ways:

- When you submit a contact form on our website
- When you subscribe to our newsletter
- When you send us an email or message
- When you request travel planning assistance
- When you book or inquire about a tour, trip, or travel service
- When you communicate with us by phone, text, email, or online platforms
- When you make a payment through Square, booking platform payments, or other payment providers
- When third-party travel partners or vendors provide booking-related information necessary to support your travel arrangements
- Automatically, through website hosting tools, basic technical logs, cookies, or similar technologies

We may also collect information that you choose to provide voluntarily during the travel planning or booking process.

4. How We Use Personal Information

Ko'ox Fiesta Travel may use personal information for the following purposes:

- To respond to inquiries and customer messages
- To provide travel planning assistance
- To prepare quotes, itineraries, recommendations, or booking options
- To process bookings, reservations, payments, and confirmations
- To communicate with customers before, during, or after travel
- To coordinate with travel partners, tour operators, accommodations, transportation providers, and other vendors
- To send newsletters, updates, promotions, or travel inspiration when permitted
- To improve our website, customer experience, and services
- To maintain business records
- To prevent fraud, misuse, or unauthorized activity
- To comply with legal, accounting, tax, regulatory, or contractual obligations

- To protect the rights, safety, and property of Ko'ox Fiesta Travel, our customers, partners, and others

We use personal information only for reasonable business purposes related to our travel services and customer relationships.

5. Booking, Travel, and Reservation Information

Travel services often require information that allows us or our partners to arrange bookings, reservations, activities, tours, transportation, accommodations, or other travel-related services.

Depending on the type of travel service requested, Ko'ox Fiesta Travel may collect and share relevant booking information with third-party travel partners, vendors, or service providers. This may include your name, contact information, travel dates, destination preferences, number of travelers, booking requests, and other details needed to support your trip.

For family trips, a parent or legal guardian may provide information about children or minors traveling with them. Ko'ox Fiesta Travel uses this information only as reasonably necessary to help plan, book, or support family travel arrangements.

We do not recommend submitting unnecessary sensitive information through website forms or email unless requested for a specific booking purpose.

6. Payment Information

Ko'ox Fiesta Travel may accept or facilitate payments through third-party payment processors and booking platforms, including **Square**, booking platform payment systems, and other payment providers that may be used from time to time.

Payment information may be collected directly by the applicable payment processor or booking platform. Ko'ox Fiesta Travel does not intentionally collect or store full credit card numbers through its general website contact forms.

We may receive limited payment-related information, such as:

- Customer name
- Payment amount
- Payment status
- Invoice or receipt details
- Booking confirmation details
- Transaction reference information

Payment processors and booking platforms may have their own privacy policies and security practices. We encourage you to review those policies when making payments or completing bookings through third-party platforms.

Payment Processors Used: Square, booking platform payments.

7. Cookies and Tracking Technologies

Cookies are small files or technologies that may be placed on your device when you visit a website. They can help websites function properly, remember preferences, improve performance, or understand general website usage.

Based on current practices, Ko'ox Fiesta Travel does not currently use a separate cookie consent banner or dedicated cookie consent management tool. However, our website platform, hosting provider, embedded features, forms, payment links, or third-party tools may use essential cookies or similar technologies to operate the website and provide services.

We may use cookies or similar technologies for purposes such as:

- Website functionality
- Security
- Form operation
- Payment or booking functionality
- Website performance
- Basic usage measurement

You can usually adjust your browser settings to block or delete cookies. Please note that blocking certain cookies may affect how some website features function.

Cookie Consent Tool: "Not currently used."

8. Analytics and Third-Party Tools

Ko'ox Fiesta Travel does not currently use Google Analytics, Meta Pixel, TikTok Pixel, or similar advertising analytics tools based on the information provided.

However, we may use website platform tools, hosting logs, form tools, email marketing tools, booking platforms, payment processors, or other third-party services that process limited technical or customer information to help operate our business.

Third-party tools that may process information include:

- Website hosting or website platform providers
- Contact form tools

- Newsletter and email marketing platforms, including Acumbamail
- Booking platforms
- Payment processors, including Square
- Customer communication tools
- Security or spam-prevention tools

If Ko'ox Fiesta Travel adds analytics, advertising pixels, retargeting tools, or other tracking technologies in the future, this Privacy Policy should be updated to describe those tools and any related choices available to users.

Analytics Tools Used: Not currently used.

Email Marketing Tool: Acumbamail.

Booking Platforms Used: Go High Level.

Website Platform: Go High Level

9. Sharing Information with Travel Partners, Service Providers, and Vendors

Ko'ox Fiesta Travel may share personal information when reasonably necessary to provide travel services, complete bookings, communicate with customers, process payments, or operate our business.

We may share information with:

- Hotels, resorts, or accommodations
- Tour operators
- Transportation providers
- Destination management companies
- Travel suppliers and reservation providers
- Booking platforms
- Payment processors
- Email marketing providers
- Website hosting or technology providers
- Customer support or administrative service providers
- Legal, tax, accounting, or compliance professionals
- Government authorities, if required by law

We only share information that is reasonably necessary for the purpose involved.

Ko'ox Fiesta Travel does not intend to sell personal information in the traditional sense. If our practices change or if any activity is considered a "sale" or "sharing" under applicable privacy law, we will update this Privacy Policy and provide any required notices or choices.

10. International Data Transfers

Ko'ox Fiesta Travel is based in the United States and may serve customers from the United States, the European Union, the United Kingdom, California, Canada, and other international locations.

If you are located outside the United States, your personal information may be transferred to, stored in, or processed in the United States or other countries where our service providers, booking partners, travel vendors, or technology providers operate.

Privacy laws in these countries may differ from the laws in your location. Where required by applicable law, Ko'ox Fiesta Travel will take reasonable steps to use appropriate safeguards when transferring personal information internationally.

International travel services may also require sharing booking-related information with travel partners located in the destination country or region.

11. Data Retention

Ko'ox Fiesta Travel retains personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law.

We may retain information to:

- Respond to inquiries
- Manage bookings and customer relationships
- Complete travel arrangements
- Maintain financial, tax, and business records
- Resolve disputes
- Comply with legal obligations
- Improve our services
- Keep records of customer communications and preferences

When information is no longer needed, we will take reasonable steps to delete, anonymize, or securely store it according to our business practices and legal obligations.

12. Data Security

Ko'ox Fiesta Travel takes reasonable steps to protect personal information from unauthorized access, loss, misuse, alteration, or disclosure.

These steps may include administrative, technical, and organizational safeguards appropriate to the nature of the information we collect and the services we provide.

However, no website, email system, payment platform, booking system, or method of online transmission is completely secure. For that reason, we cannot guarantee absolute security of personal information.

Customers should avoid sending highly sensitive information by email or through general website forms unless specifically requested and necessary for a booking.

13. User Rights and Choices

Depending on where you live, you may have certain privacy rights under applicable laws. These rights may include the right to:

- Request access to personal information we hold about you
- Request correction of inaccurate information
- Request deletion of certain personal information
- Request restriction or limitation of certain processing
- Object to certain uses of personal information
- Withdraw consent, where processing is based on consent
- Request a copy of certain personal information
- Opt out of certain marketing communications
- Ask questions about how your information is used or shared

Residents of certain regions, including the European Union, United Kingdom, California, Canada, and other jurisdictions, may have additional rights under applicable privacy laws.

To make a privacy request, please contact us at:

Email: admin@kooxfiestatravel.com

We may need to verify your identity before responding to certain requests. We will respond to privacy requests as required by applicable law.

14. Email, Marketing, and Communication Preferences

Ko'ox Fiesta Travel may send emails or messages related to inquiries, bookings, travel planning, customer service, confirmations, updates, and business communications.

If you subscribe to our newsletter or choose to receive promotional emails, we may send travel inspiration, updates, offers, announcements, and other marketing communications.

Ko'ox Fiesta Travel currently uses **Acumbamail** for email marketing.

You may unsubscribe from marketing emails by using the unsubscribe link included in our emails or by contacting us at:

Email: admin@kooxfiestatravel.com

Please note that even if you unsubscribe from marketing emails, we may still send non-marketing messages related to active inquiries, bookings, payments, travel arrangements, legal notices, or customer service.

15. Children's Privacy

Ko'ox Fiesta Travel offers travel services that may include family trips. We do not knowingly collect personal information directly from children under the age of 13 without appropriate parent or guardian involvement.

For family travel, a parent or legal guardian may provide information about children or minors when necessary for planning, booking, or supporting travel services.

If you believe that a child has provided personal information to us without appropriate parent or guardian consent, please contact us so we can review and take appropriate action.

Email: admin@kooxfiestatravel.com

16. Links to Third-Party Websites

Our website, emails, booking communications, or travel materials may include links to third-party websites, platforms, or services. These may include payment processors, booking platforms, travel suppliers, hotels, tour operators, social media platforms, or other service providers.

Ko'ox Fiesta Travel is not responsible for the privacy practices, content, security, or policies of third-party websites or services. We encourage you to review the privacy policies of any third-party websites or platforms you visit or use.

17. Changes to This Privacy Policy

Ko'ox Fiesta Travel may update this Privacy Policy from time to time to reflect changes in our business practices, website features, technology, services, legal requirements, or privacy practices.

When we update this Privacy Policy, we will revise the "Last Updated" date at the top of this page. Changes are effective when posted unless otherwise stated.

We encourage you to review this Privacy Policy periodically.

18. Contact Information

If you have questions about this Privacy Policy, how Ko'ox Fiesta Travel handles personal information, or your privacy choices, please contact us:

Ko'ox Fiesta Travel

Email: admin@kooxfiestatravel.com

Business Address: Saint Petersburg, FL. - EEUU

Country: United States

State: Florida

Website: kooxfiestatravel.com