

Refund Policy

Avolatus, LLC

Effective Date: March 3, 2026

Last Revised: March 3, 2026

1. Online (On-Demand) Course Refunds

Refunds for online, on-demand courses are available only if all of the following conditions are met:

The refund request is submitted within seven (7) calendar days of the original purchase date.

Less than twenty percent (20%) of the course content has been completed, as measured by the official learning management platform metrics.

No downloadable proprietary materials, including but not limited to workbooks, templates, or framework documents, have been accessed or downloaded.

No course completion certificate has been issued.

If any of the above conditions are not satisfied, the course purchase is non-refundable.

2. Live or In-Person Course Refunds

For live, in-person, or scheduled training events, the following refund structure applies:

Cancellations made fourteen (14) or more calendar days prior to the event date are eligible for a full refund.

Cancellations made between seven (7) and fourteen (14) calendar days prior to the event date are eligible for credit toward a future Avolatus training program. Credits must be used within twelve (12) months unless otherwise approved in writing.

Cancellations made fewer than seven (7) calendar days prior to the event date are not eligible for refund or credit.

Avolatus reserves the right to reschedule events due to unforeseen circumstances. In such

cases, participants may transfer enrollment or request a refund.

3. Custom or Contracted Training Engagements

For custom-developed courses, private corporate training, consulting engagements, or third-party contracted training services, refund eligibility is governed by the executed service agreement or statement of work between Avolatus and the contracting entity.

Deposits for custom course development, instructional design, travel preparation, or resource allocation are non-refundable once work has commenced.

If a contracted event is canceled by the client, any refundable portion will be determined based on documented project progress, incurred costs, travel expenses, and contractual terms.

Absent a written agreement stating otherwise, custom or private training engagements are non-refundable once development or delivery preparation has begun.

4. Regulatory and Administrative Fees

Administrative processing fees, regulatory documentation fees, or fees associated with Federal Aviation Administration (FAA) Inspection Authorization (IA) renewal submissions or other regulatory documentation are non-refundable once documentation has been processed, prepared, or submitted.

5. Refund Processing

Approved refunds will be issued to the original payment method within a commercially reasonable timeframe. Processing times may vary depending on financial institutions.

Avolatus reserves the right to deny refund requests that do not comply with this policy.

6. Contact Information

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