

LUMOS LIGHTING WARRANTY

Provided by Lumos Dallas LLC

Our Commitment to You

At Lumos Lighting, we take pride in delivering high-quality permanent lighting systems designed for long-term performance and reliability. This warranty outlines the coverage provided with your installation.

Warranty Coverage

5-Year Limited Parts Warranty

Lumos Dallas LLC warrants that all lighting system components—including LED modules, wiring, controllers, and power supplies—will be free from defects in materials and workmanship for a period of **five (5) years** from the date of installation.

If a covered component fails under normal use during this period, Lumos Dallas LLC will provide replacement parts at no cost to the customer.

1-Year Workmanship (Labor) Warranty

Lumos Dallas LLC provides a **one (1) year workmanship warranty** on all installations.

This includes:

- Proper installation of lighting tracks and components
- Secure mounting and attachment
- System functionality at the time of installation

If any installation-related issue arises within one (1) year, Lumos Dallas LLC will repair the issue at no cost to the customer.

Exclusions (What Is Not Covered)

This warranty does not cover:

- Damage caused by misuse, abuse, or neglect
- Damage from external forces (including storms, impact, animals, or accidents)
- Unauthorized modifications, repairs, or tampering
- Electrical issues originating from the home or external power source
- Cosmetic changes that do not affect functionality
- Normal wear and tear over time

Service After the First Year

After the one (1) year labor warranty period, service visits may be subject to a service fee.

While parts may still be covered under the 5-year warranty, labor charges may apply for diagnostics, repairs, or replacements.

Warranty Service & Contact Information

If you experience an issue with your lighting system, please contact us directly. Our team will review your request and determine the appropriate solution.

Lumos Dallas LLC

Phone: 469-949-3924

Email: dan@lumosdallas.com

Website: <https://lumospermanentlighting.com/>

Limitation of Liability

Lumos Dallas LLC shall not be liable for any indirect, incidental, or consequential damages, including but not limited to property damage, loss of use, or loss of income.

Warranty Terms

- This warranty is **non-transferable** and applies only to the original purchaser
- Coverage applies only to the original installation address
- Any warranty work must be performed by Lumos Dallas LLC or an authorized representative

Governing Law

This warranty shall be governed by and interpreted in accordance with the laws of the State of Texas.

Our Promise

We don't just install lighting—we build long-term relationships with our customers. If something isn't right, we're here to make it right.

Thank You

Thank you for choosing Lumos Lighting. We are committed to delivering a product that not only enhances your home but performs reliably for years to come.