

Job Posting: Commercial Internet Installation Specialist

Swift-Net.ca — Lloydminster, AB/SK

Location: Lloydminster & surrounding region

Position Type: Full-Time

Company: Swift-Net.ca

Industry: Commercial Internet Services / Structured Cabling / Networking

About Swift-Net.ca

Swift-Net.ca is a rapidly growing regional ISP providing fast, reliable, business-grade internet services throughout Lloydminster and the surrounding Alberta/Saskatchewan area. We pride ourselves on delivering exceptional customer experiences, professional installations, and modern network solutions that help local businesses stay connected and productive.

As we continue to expand our commercial services division, we're looking for a motivated and skilled **Commercial Internet Installation Specialist** to join our field team.

Position Overview

As a Commercial Internet Installation Specialist at Swift-Net.ca, you'll be responsible for installing new commercial internet services, integrating customer networks, and ensuring each business receives a clean, professional, and high-performance installation.

You'll work hands-on in a variety of commercial environments—offices, industrial sites, retail stores, farms, and multi-tenant buildings—installing structured wiring, deploying routers and switches, and activating service links. This is a customer-facing technical role that blends fieldwork, troubleshooting, and small-business network configuration.

Key Responsibilities

- Install and activate Swift-Net.ca internet services at commercial customer locations.

- Install and configure routers, switches, wireless access points, and other customer-premise equipment.
 - Integrate customer networks with Swift-Net.ca service handoff, including basic routing, DHCP, VLANs, and Wi-Fi deployments.
 - Test signal levels, throughput, and network handoff parameters to ensure service quality.
 - Diagnose and resolve connectivity, cabling, or equipment issues on-site.
 - Build small network racks, dress cabling, and maintain clean, professional communication rooms.
 - Communicate clearly with business owners, managers, and site contacts during installations.
 - Document installation details, test results, and site notes for internal records.
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Required Qualifications

- 2–5+ years of experience in internet installations, low-voltage, structured cabling, or commercial IT fieldwork.
 - Strong working knowledge of commercial structured wiring and termination standards.
 - Hands-on experience configuring small-business networks (routers, switches, wireless).
 - Ability to diagnose basic and intermediate network issues.
 - Comfortable working on ladders, lifts, rooftops, and in industrial environments.
 - Strong customer-service skills and professional communication.
 - Valid driver's license, a clean driving record, and reliable daily transportation.
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Preferred Skills

- Experience with wireless ISP equipment
 - Familiarity with Ubiquiti, MikroTik, Tarana, or similar network hardware.
 - Experience with small/medium business low voltage wiring
 - Experience with fiber installation or splicing.
 - Familiarity with project quoting, budgeting, and invoicing.
 - Excellent communication, teamwork, and organizational skills.
 - Problem-solving mindset with a focus on efficiency, reliability, and safety.
 - Journeyman Communications Technologist designation or a Diploma in Electrical, Electronic, Telecommunications, or Computer Engineering is considered a strong asset.
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What Swift-Net.ca Offers

- Competitive wages based on experience
- Benefits package (health/dental)
- On-the-job training and professional development
- Opportunities for career advancement within a growing regional ISP
- Supportive team environment
- Local work — home most nights