



How To Reconnect Your Google My Business Account

Step By Step Guide

1 Log into TWG CRM

- Go to app.thewhittsgroup.com
- Use your account email and password
- Please make sure you log in with the email linked to your Google My Business account.

2 Go to Settings → Integrations

- On the left-hand menu, click Settings
- Then click Integrations from the submenu

3 Reconnect Your Google Account

- Find the Google My Business section
- If disconnected, you'll see a "Reconnect" or "Connect" button
- Click it and log into the Google account linked to your business

4 Grant Permissions

- Allow all necessary permissions for the CRM to access your Google Reviews
- Make sure you check the correct location (if managing multiple)
- Uncheck the box "Enable Call tracking."

5 Confirm Connection

- You'll now see your Google account listed as "Connected"
- You should begin seeing new reviews syncing to the CRM automatically

* Still Not Working?

- Double-check you're using the correct Google login
- Try disconnecting and reconnecting
- Contact our support team if the problem persists



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Sign into your account

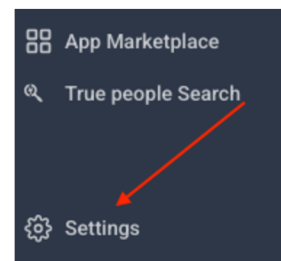
Email
Your email address

Password
The password you picked

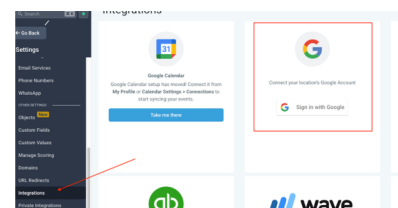
[Forgot password?](#)

Sign in

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- 3 Reconnect Your Google Account**
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4 Grant Permissions

- Allow all necessary permissions for TWG CRM to access your Google Reviews
- Make sure you check the correct location (if managing multiple)
- Uncheck the box "Enable Call tracking."

Which business do you want to link to this location?

Select Page ▼

Enable GBP call tracking ⓘ

Connect!

Which business do you want to link to this location?

Select Page ▼

Select Page

The Whitts Group - ,

Connect!

Google will allow Lead Connector to access this info about you

👤 Jeff & Mindi Whitt
Name and profile picture

✉ admin@thewhittsgroup.com
Email address

Review Lead Connector's [Privacy Policy](#) and [Terms of Service](#) to understand how Lead Connector will process and protect your data.

To make changes at any time, go to your [Google Account](#).

Learn more about [Sign in with Google](#).

Cancel

Continue

Sign in with Google

Lead Connector wants access to your Google Account

admin@thewhittsgroup.com

Select what Lead Connector can access

- Select all
- See, edit, create, and delete all of your Google Drive files. [Learn more](#)
- See and download your contacts. [Learn more](#)
- See and download your Google Analytics data. [Learn more](#)
- View and manage your Google Analytics data. [Learn more](#)
- Send email on your behalf. [Learn more](#)
- See, edit, create, and delete your Google Ads accounts and data. [Learn more](#)
- Add, list, edit, verify, and launch your Business Communications brands, agents, and locations. [Learn more](#)
- See, edit, create and delete your Google business listings. [Learn more](#)

5 Confirm Connection

- You'll now see your Google account listed as "Connected"
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Connected

Connected pages:
The Whitts Group

Google Account
(admin@thewhittsgroup.com)

Select Analytics Account

Select Property ▼

Adwords MCC Account ID

Select MCC Account ID ▼

Connected

STILL
not working?

- Double-check you're using the correct Google login
- Try disconnecting and reconnecting
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