



CAPABILITY STATEMENT

Grow360app LLC

OPERATIONS / AUTOMATION / TRAINING

Practical systems. Stronger operations.

Grow360app helps organizations improve intake, scheduling, follow-up, and reporting through process improvement, system implementation, practical automation, and applied AI.

CORE CAPABILITIES

Process improvement

Workflow mapping, service journeys, standard operating procedures, and clearer responsibilities and handoffs.

Systems and automation

CRM configuration and integrations for intake, scheduling, reminders, and follow-up, with AI assistance where useful.

Reporting and visibility

Custom reporting applications, dashboards, and activity tracking to support operational decisions.

Training and adoption

Practical staff training, implementation support, and documentation in English and Spanish.

RELEVANT EXPERIENCE

Major's Metal Roofing

Six years of founder experience: internal process improvements, QuickBooks configuration and staff training, custom reporting applications, online payments, and digital tools.

Americas Community Center

Participant registration, event attendance records, communication, reporting, and follow-up workflows supporting community programs.

Soli Deo Gloria School of Music

CRM and bilingual AI-agent implementation for immediate inquiry response, appointment booking, reminders, and admissions follow-up.

Selected commercial and nonprofit work includes experience gained by the founder in her professional roles.

COMPANY SNAPSHOT

Grow360app LLC

Miami, Florida
English & Spanish

UEI

[UEI]

CAGE

[CAGE CODE]

PRIMARY NAICS

[PRIMARY NAICS]

ADDITIONAL NAICS

[SECONDARY NAICS]

PSC

[PSC CODES]

SAM.GOV STATUS

[SAM STATUS]

DIFFERENTIATORS

- Bilingual implementation and training
- Founder brings 30+ years in processes and operations
- Defined scope, deliverables, and success measures

CONTRACTING CONTACT

Livia Arellano

Founder

[BUSINESS EMAIL]

[BUSINESS PHONE]

[GOVERNMENT WEBSITE]