Website Terms & Conditions

Savana Blue Pty Ltd (trading as Savana Blue Collective)
Effective Date: 16 October 2026
Website: https://savanabluecollective.com

1. Acceptance of Terms

Welcome to the website of Savana Blue Pty Ltd (trading as Savana Blue Collective).

By accessing or using this website, you agree to these Website Terms & Conditions ("Terms"). If you do not agree with these Terms, please discontinue using the website.

These Terms govern your use of our website and its publicly available content and features. They do not replace or govern the terms of any separate client service agreement.

2. About Savana Blue Collective

Savana Blue Pty Ltd (trading as Savana Blue Collective) provides outsourced business support solutions for Australian businesses, including skilled Filipino Virtual Assistants, administrative and operational support, customer communication, lead management, business systems, and workflow automation.

Information on this website is intended to help prospective clients understand our services and explore potential business support solutions.

3. Website Information

We aim to keep the information on this website accurate, relevant, and up to date.

However, website content is provided for general information purposes and may change without notice.

Descriptions of services, capabilities, examples, and potential benefits are illustrative and do not constitute a guarantee of any particular business outcome.

4. Services and Separate Client Agreements

These Terms apply to website access and use only.

Submitting an enquiry, completing a business assessment, or booking a consultation does not automatically establish a client-service relationship or create an obligation for Savana Blue Pty Ltd (trading as Savana Blue Collective) to provide services.

Any services provided to clients will be subject to a separate written agreement, proposal, statement of work, or other mutually accepted commercial arrangement.

Such agreements may specify:

- Scope of services and deliverables
- Fees and payment terms
- Service commencement and duration
- Client and provider responsibilities
- Confidentiality and data protection obligations
- Service changes, cancellations, and termination arrangements

The rights and obligations relating to contracted services are governed by the applicable client service agreement and relevant law.

If there is a conflict between these website Terms and a separate client service agreement concerning the provision of services, the separate client service agreement will prevail for those services, subject to applicable law.

5. Consultations and Business Assessments

Our website may offer free strategy sessions, discovery calls, business assessments, or similar introductory services.

These are intended to help us understand your business requirements and determine whether our services may be suitable.

Booking a consultation does not guarantee service availability, acceptance as a client, or a specific outcome.

We may contact you to confirm, reschedule, or clarify information relating to your booking.

Any recommendations provided during an introductory consultation are general business guidance unless otherwise agreed in writing.

6. User Responsibilities

When using this website, you agree to:

- Provide accurate information when submitting forms or enquiries
- Use the website only for lawful purposes

- Avoid submitting misleading, fraudulent, or harmful information
- Respect our intellectual property and website content
- Refrain from attempting to interfere with website functionality, security, or availability

You must not use this website to distribute malicious software, conduct unauthorised data collection, or engage in unlawful activities.

7. Intellectual Property

Unless otherwise stated, the content on this website, including text, graphics, branding, logos, layouts, and original materials, belongs to Savana Blue Pty Ltd (trading as Savana Blue Collective) or its respective licensors.

You may view and use website content for personal or internal business information purposes.

You may not reproduce, distribute, modify, republish, or commercially exploit our website content without prior written permission, except where permitted by law.

8. Third-Party Links and Services

Our website may contain links to third-party websites, platforms, or resources.

These links are provided for convenience and information only.

We do not control third-party websites and are not responsible for their content, availability, privacy practices, or terms.

Accessing third-party services is at your own discretion.

9. Website Availability

We aim to maintain a reliable and accessible website but do not guarantee uninterrupted or error-free access.

The website may occasionally be unavailable due to maintenance, technical issues, service interruptions, or circumstances outside our reasonable control.

We may update, modify, suspend, or discontinue website features where reasonably necessary.

10. Business Results and Savings

Any examples of operational improvements, staffing efficiencies, time savings, cost comparisons, or business outcomes presented on this website are for general information purposes.

Actual results depend on factors including business requirements, existing systems, staff responsibilities, service scope, implementation, and other operational circumstances.

Any savings calculator or comparison tool provides estimates based on the assumptions and information used. Its outputs are not guaranteed financial outcomes or binding quotations.

We encourage prospective clients to discuss their specific requirements with our team before making business decisions.

11. Limitation of Liability

To the extent permitted by applicable law, Savana Blue Pty Ltd (trading as Savana Blue Collective) is not responsible for losses arising solely from reliance on general website information or from interruptions, inaccuracies, or technical issues affecting the website.

Nothing in these Terms excludes, restricts, or modifies any rights, guarantees, remedies, or protections that cannot lawfully be excluded under the Australian Consumer Law or other applicable legislation.

Any liability relating to contracted services will be governed by the applicable client service agreement and relevant law.

12. Privacy

Your use of this website may involve the collection and processing of personal information.

Please review our Privacy Policy for details about how we collect, use, disclose, and protect personal information.

13. Changes to These Terms

We may revise these Terms from time to time to reflect changes in our website, services, or applicable requirements.

Updated Terms will be published on this website with a revised effective date.

Continued use of the website after an update constitutes acceptance of the revised Terms to the extent permitted by law.

14. Governing Law

These Terms are governed by the laws of Victoria, Australia, and applicable Commonwealth laws of Australia.

Subject to applicable law, disputes arising from the use of this website will be subject to the jurisdiction of the courts of Victoria, Australia.

This provision applies to website use and does not override any governing law or dispute resolution provisions contained in a separate client service agreement.

15. Contact Information

For questions about these Terms or our website, please contact:

Savana Blue Pty Ltd (trading as Savana Blue Collective)
Website: https://savanabluecollective.com
Email: hello@savanabluecollective.com
Business Address: Campbell Street, Melbourne, VIC, Australia 3156

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