Explore the Agency Restoration Pilot

Agency Restoration™ is an eight-week healthcare workforce pilot combining employee response skills, structured leadership action, and progress measurement. It is designed for leaders who want a practical way to address recurring staff strain and support workforce stability.

Is this pilot for your organization

You may be seeing repeated coverage problems, dependable employees absorbing more work, or concerns that recur without clear follow-through. A good starting point is one selected unit, a defined concern, and a leader willing to sponsor action.

CNO, finance, and HR can assess the same pilot together through workforce stability, cost, employee support, and leadership follow-through.

What the pilot helps you do

- Understand recurring pressure by agreeing on a priority concern, baseline, and success criteria.
- Build employee skills using BOOST: awareness, thought and belief work, emotional intelligence, and targeted action.
- Connect group-level concerns to leadership decisions, named owners, and review dates.

What is included in the proposed scope

A CNO kickoff, eight staff skills sessions, participant worksheets and skill checks, three leadership reviews, an action tracker, and a final findings and recommendations report.

The selected unit, cohort size, session arrangements, protected participation time, dates, fee, and payment terms are confirmed in the proposal. Later retention reviews are separately scoped.

How progress is assessed

Review demonstrated skills, workplace practice, participation, and leadership follow-through. Agree how longer-term voluntary turnover will be monitored. Retention and financial impact are goals to evaluate; the pilot does not guarantee a reduction in turnover or savings.

Your facilitator

Diane Robateau, Coach D, is a nurse practitioner, retired U.S. Army Reserve Colonel, former hospital commander, and empowerment coach. The BOOST Method® guides the employee learning within Agency Restoration™.

Your next step

Request a pilot conversation with Coach D through your existing contact channel. Begin with one unit and one recurring workforce concern. If there is a fit, a scoped proposal follows; agreement and the agreed initial payment precede delivery.