STAGED TO MOVE

Privacy Policy

Last updated: October 16, 2026

A service of Open Range Assets LLC

Staged to Move is a service of Open Range Assets LLC. This policy explains what information we collect when you use stagedtomove.com, why we collect it, and what we do with it.

Who we are

Staged to Move is a service of Open Range Assets LLC, 1001 S Main, Kalispell, MT 59901.

What we collect

When you complete our consultation form, you give us:

- Your name, email address and phone number
- The address of the property you are preparing to sell, including city, state and ZIP code
- Details about the property, such as square footage, number of bedrooms and bathrooms, who currently lives there, and anything that must stay in place
- Photographs of the inside and outside of the property that you upload
- Your answers about your timeline, whether the home is listed with an agent, and what concerns you about getting the home ready
- How you heard about us

When you buy a package, our payment processor, Stripe, collects your name, email, phone number and payment card details. We never see or store your full card number.

Our website and email may also collect ordinary technical information such as your IP address, browser type and the pages you view.

Your photographs

The photographs you upload are the most sensitive thing you give us, so we treat them separately.

We use your photographs only to produce your staging plan. We edit them to show the room decluttered and restyled, and we return them to you with written notes.

Before you upload, please remove or cover anything in the room you would rather not send us, such as mail, documents, financial papers, prescriptions, and photographs of other people.

Staged to Move uses artificial intelligence technology and third-party digital image processing services to virtually stage and enhance photographs submitted by customers.

Your photographs may be transmitted to third-party technology providers for processing and creating the staging images and recommendations included in your completed plan.

Photograph privacy and marketing

We do not sell your photographs or publish them on our website, social media, or other marketing materials without your separate written permission.

Your photographs are used by Staged to Move to provide the services you request. Third-party processing is subject to the applicable providers' privacy and data-handling practices.

Photograph retention and deletion

Staged to Move retains original and edited photographs for up to 12 months after delivering your completed staging plan.

At the end of that period we delete the photographs from the records and storage locations we control, to the extent the platform allows an individual file to be deleted, and we ask the providers that hold copies on our behalf to do the same. We cannot promise that every copy disappears from every system at the same moment.

Deletion is not instant in every place a file has been. Copies can remain for a limited time in routine backups held by us or by our providers, and in email that you or we have sent. Those copies exist for disaster recovery and are not used for routine business or marketing purposes.

You may request earlier deletion of photographs retained by Staged to Move by emailing support@stagedtomove.com. We will do so within 30 days for the records and storage locations we control, subject to any legal recordkeeping obligations that apply.

Photographs processed through third-party technology providers may be subject to separate retention and deletion policies. Deletion from Staged to Move's records does not necessarily result in immediate deletion from all third-party systems.

Why we collect the rest

We use your contact details and property information to prepare your staging plan, to ask you questions about your home, to deliver your plan, and to follow up about your order. We use your payment information to process your purchase and keep records required for tax and accounting.

Text messages

Our form asks separately for your consent to receive text messages. There are two consents and they are independent of each other. One covers messages about your staging request. The other covers marketing and promotional messages. Ticking one does not tick the other, and you can use our service without ticking either.

No mobile information collected for text messaging will be shared with third parties or affiliates for marketing or promotional purposes. All other categories in this policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

You can stop text messages at any time by replying STOP. Reply HELP for assistance. Message frequency varies and message and data rates may apply.

Marketing emails

If you opt in to marketing emails, every one we send carries an unsubscribe link at the bottom. Clicking it takes you off the marketing list straight away, and you do not have to give a reason. You can also reply to any email, or write to support@stagedtomove.com, and ask to be removed.

Unsubscribing from marketing does not stop the messages we have to send about an order you have placed, such as your staging plan, a question about your photographs, or a receipt.

Who we share information with

We do not sell your personal information.

We share information only with the service providers that let us run the business, and only to the extent they need it:

- **Stripe, our payment processor.** Stripe receives your name, email address, phone number, billing details and card information, and processes your payment. We receive a record of the transaction and the last four digits of your card.
- **Our website and customer management platform.** When you submit a staging consultation request, your contact information, property details, questionnaire responses, and uploaded photographs are collected and stored through our third-party customer management platform. Authorized Staged to Move personnel access this information to process your request, prepare your staging plan, communicate with you, and deliver your completed services. Our platform provider processes this information in accordance with its applicable privacy and data-handling practices.
- **Our email provider.** It receives your email address and the content of the emails we exchange, including attachments such as your staging plan.
- **Our photo editing tools, including artificial intelligence editing tools.** They receive copies of the photographs you upload. We do not intentionally provide customers' names, contact information, or property addresses to our photo-editing providers. However, photographs may contain identifying details.
- **Our cloud storage.** It holds your photographs and your finished staging plan while we work on your order and for the retention period described above.

We may also disclose information if the law requires it, or to protect our rights or someone's safety.

Cookies and tracking

Our website sets a small number of cookies, and so do the services that run behind it.

- Essential cookies set by our website and customer management platform. These keep the site working and let the intake form run.
- Security and performance cookies set by Cloudflare, the service that delivers and protects our site.

We do not use Google Analytics, the Meta pixel, or any other advertising, retargeting or cross-site tracking technology on stagedtomove.com, and we do not sell or share your browsing information for advertising. If we add analytics or advertising tools in future, we will update this section before they go live.

You can set your browser to refuse cookies, though parts of the site may not work as well. Most browsers also offer a Do Not Track or Global Privacy Control setting.

How we protect your information

The third-party platforms we use to run the business state that they encrypt data in transit and at rest, and we limit access to the people who need it. No system is perfectly secure, and we cannot guarantee absolute security.

How long we keep information

Photographs are covered in the section above. Everything else we keep as follows.

- Your intake form submission, including the property details and your answers: three years after your last contact with us, so that we can answer questions about work we did for you. This does not include your photographs, which follow the 12-month period described above.

- Your contact details and our customer record of you: three years after your last contact with us, or until you ask us to delete them.
- Payment and tax records: generally seven years to meet applicable tax, accounting, and recordkeeping obligations. Certain records may be retained longer where required by law. These records are held by us and by Stripe and are not deleted on request.
- Emails, text messages and other correspondence about your order: three years.
- Your place on our marketing list, if you joined one: until you unsubscribe. After that we keep only the minimum record needed to make sure we do not email you again by mistake.

At the end of these periods we delete the information or strip it of anything that identifies you. The same point made above about backups applies here too.

Your privacy rights

Depending on your state of residence and applicable privacy laws, you may have the right to request access to, correction of, or deletion of your personal information, and to opt out of certain uses of your information.

You can ask us to:

- Send you a copy of the information we hold about you
- Correct anything that is wrong
- Delete your information and your photographs
- Stop sending you marketing messages

To submit a privacy request, email support@stagedtomove.com.

We may request information reasonably necessary to verify your identity before processing your request. If you are asking on behalf of someone else, we will need written authorization from them.

We will respond to verified requests within the period required by applicable law, generally no later than 45 calendar days where that deadline applies, subject to permitted extensions.

If we deny a request, we will explain the reason and provide information about any applicable appeal rights. Some information has to be kept even after a deletion request, such as payment and tax records we are required by law to retain. We will tell you if that applies to your request.

You may unsubscribe from promotional emails using the unsubscribe instructions provided in those communications.

Children

Our service is not directed to anyone under 18 and we do not knowingly collect information from children.

Changes to this policy

If we change this policy we will update the date at the top of this page.

Contact

Questions about this policy go to support@stagedtomove.com.