STAGED TO MOVE

Terms of Service

Last updated: October 16, 2026

A service of Open Range Assets LLC

These terms govern your purchase and use of the virtual staging consultation offered by Staged to Move, a service of Open Range Assets LLC. By buying a package or submitting our form, you agree to them. Our Privacy Policy describes how we handle your photographs and personal information and forms part of these terms.

What you are buying

A virtual staging consultation. You photograph your own rooms and upload them. We edit those photographs to show each room decluttered and restyled, and we return them to you with written room-by-room notes. We produce the edited images using digital editing tools, some of them powered by artificial intelligence.

This is a visual guide produced from your photographs. It is not in-person staging, interior design, a home inspection, an appraisal, a market valuation, or real estate brokerage advice. We do not visit your property, move your furniture, or supply any items.

Packages and limits

Package	Price	Rooms included
Room Refresh	$149	Up to 3 rooms
Whole Home	$299	Up to 8 rooms plus the front exterior
Signature	$449	Up to 12 rooms, front and back exterior, plus a 20-minute video call

Your package includes one photograph of each room or exterior view, and we edit each one. Additional photographs beyond your package limit are $35 each. Delivery within one business day instead of two is $75.

If you send more photographs than your package allows, we will ask you whether to edit the best ones up to your limit or to add the extra photographs at $35 each.

The 20-minute video call included with the Signature package is arranged after your plan is delivered. If you need to move it, tell us at least 24 hours beforehand. If you miss it without telling us, we will offer one further time. If it is not used within 30 days of delivery, it expires.

Payment

Payment is due in full before we begin. We take payment by card through our payment processor, Stripe. Prices are in US dollars and may change, though the price you paid is the price for that order. If you send photographs before paying, we hold them and do not begin work until payment is received.

Delivery

We deliver within two business days of receiving both your payment and photographs we can work with, or within one business day if you purchased rush delivery. Business days are Monday through Friday, excluding United States

federal holidays.

The clock starts when we have usable photographs, not when you pay. If your photographs are too dark, too blurry or too tightly framed to work with, we will ask you for replacements and the clock starts again when those arrive.

If we are going to miss your delivery window, we will tell you before it passes and agree a new time with you. If you paid for rush delivery and we miss it for reasons within our control, we refund the rush fee.

What we need from you

You are responsible for the photographs you send. By uploading them you confirm that you took them or have the right to use them, that you have the right to let us edit them, and that no person appears in them. Please do not upload photographs with people in them. If someone is visible in a photograph you send, we will ask you for a replacement before we begin.

Do not upload photographs of anyone else's property without their permission.

You must be at least 18 and able to enter into a contract. By buying a package you confirm that you are.

How you may use what we deliver

This is the most important term on this page.

The edited photographs we give you are a staging guide for your own use. They show you what to do, not what your home currently looks like.

You may not use them in listing marketing of any kind. That includes MLS listings, real estate websites and portals, social media, print materials, flyers, brochures and advertisements.

The reason is simple: these images show your home as it could look, not as it is. Presenting them as photographs of your home may mislead buyers and may breach MLS rules and real estate advertising law in your state. If you give them to your agent or photographer, tell them the same.

If you use the edited photographs in listing marketing anyway, you are responsible for the consequences of that use. You agree to reimburse us for any costs we incur, including reasonable legal fees, if a claim is made against us because you or someone acting on your behalf used the images in listing marketing.

You keep ownership of the photographs you send us. We grant you a license to use the edited photographs for your own personal use in preparing your home, including sharing them with your agent, photographer, stager or household for that purpose. That license does not extend to listing marketing, as described above. The written notes, staging recommendations and the editing work itself remain ours. Any rights we retain in what we deliver are subject to applicable law and to the terms of the technology providers we use.

Refunds

If you cancel before we begin editing your photographs, we refund you in full.

Once editing has begun we do not give refunds. The work is made for your home and cannot be returned or resold, and by that point it has been done. If we are unable to complete or deliver the service you bought, we will refund you. Duplicate or mistaken charges are corrected. Nothing here limits any refund rights you have under applicable law. To cancel, or to ask about your order, email support@stagedtomove.com.

No guarantee of results

We apply judgment and experience to help your home show well. We do not promise that your home will sell, sell faster, sell for more, or attract any particular number of showings or offers. Those depend on price, location, condition, the market and many things outside our control.

Our liability

To the extent the law allows, our total liability for any claim connected to your order is limited to the amount you paid for that order. We are not liable for indirect or consequential loss, including lost sale proceeds or lost opportunity.

Cancellation

You may cancel at any time before we begin editing by emailing support@stagedtomove.com, and we will refund you in full. Once editing has begun, see Refunds above.

We may decline or cancel an order and refund you in full if we cannot work with what you send, or if we believe the request falls outside this service.

Communications

We contact you about your order by email, phone or text using the details you give us. Text message consent is handled separately on our form and is described in our Privacy Policy.

Changes to these terms

We may update these terms. The version in force for your order is the one published when you paid.

Dispute resolution and arbitration

Please read this section carefully. It changes how disputes between us are resolved and limits the ways you can bring a claim.

Talk to us first. If something goes wrong, email support@stagedtomove.com and tell us what happened. Most problems are fixed the same day. Neither of us will begin arbitration or file in court until we have had 60 days to work it out this way.

Arbitration. If we cannot resolve it informally, you and we agree that any dispute arising out of or relating to these terms or your order will be resolved by binding arbitration rather than in court, except as set out below. The arbitration will be administered by the American Arbitration Association under its Consumer Arbitration Rules, before a single arbitrator. The arbitrator's award is final and may be entered as a judgment in any court with jurisdiction.

Small claims. Either of us may instead bring an individual claim in small claims court if the claim qualifies. Orders on this site are between $149 and $449, so small claims court is usually the faster and cheaper route, and nothing here is meant to discourage you from using it.

Where and how. Arbitration will be conducted by telephone, by video, or on written submissions, unless the arbitrator decides a hearing in person is necessary. If an in-person hearing is held, it will take place in Flathead County, Montana, or anywhere else we both agree.

Costs. The AAA Consumer Arbitration Rules govern how fees are divided. Where those rules require us to pay the filing fee for a consumer claim, we will pay it.

No class actions. You and we each agree to bring claims only in an individual capacity, and not as a plaintiff or class member in any class, collective, consolidated or representative proceeding. The arbitrator may not consolidate claims or preside over any form of class proceeding.

You can opt out. You may decline this arbitration agreement by emailing support@stagedtomove.com within 30 days of your first order, giving your name and the words "arbitration opt-out." Opting out does not affect any other part of these terms, and we will not treat you differently for doing it.

If part of this fails. If the class action waiver is found unenforceable, this entire arbitration section does not apply and disputes go to court. Otherwise, if any part of this section is found unenforceable, the rest still applies.

General

If any part of these terms is found unenforceable, the rest still applies. The arbitration section has its own rule on this, which governs there.

We may transfer these terms to another business if Staged to Move or Open Range Assets LLC is sold or reorganized. You may not transfer your order to someone else without our agreement. Any customer information that transfers with the business stays subject to the commitments in our Privacy Policy.

These terms, together with our Privacy Policy, are the whole agreement between us about your order and replace any earlier discussions about it. This does not limit anything we have told you on our website about what the service includes.

Governing law

These terms are governed by the laws of the state of Montana, without regard to conflict of law rules. Any dispute that is not resolved under the arbitration section above will be brought in the state or federal courts serving Flathead County, Montana, and you and we both consent to the jurisdiction of those courts.

Contact

Questions about these terms go to support@stagedtomove.com.