

Privacy Policy, Terms & Conditions

Online Offer Policy

The following policies apply to all programs, courses, and services offered online. By purchasing, enrolling, or participating in any of our offers, you agree to these terms.

Refund Policy

All sales are final. We do not offer refunds for programs, courses, or services unless otherwise explicitly stated at the time of purchase. Payment plans must be completed in full regardless of participation or completion status.

Lifetime or Ongoing Access Policy

Programs that include lifetime or ongoing access grant continued access to the designated content hub. Access to coaching calls, live support, or private groups may end once the program timeframe is complete. Any unused 1:1 calls or bonus sessions expire at the end of the program and will not be carried forward.

Monthly Payment Plan Policy

If you enroll using a monthly payment plan, you are required to complete all scheduled payments, regardless of your level of participation. Failure to make payments may result in suspension or removal of access to program materials and communities.

Declined Payment Policy

If a payment is declined, you will have five (5) business days to update your payment method and bring your account into good standing. Failure to do so may result in suspension of access to program content and coaching until payment is received.

1:1 Call Cancellation, Reschedule, and No-Show Policy

For programs that include private coaching sessions, a minimum of one (1) business day notice is required to cancel or reschedule a session. Emergencies will be considered on a case-by-case basis.

- If you do not show up for a scheduled session, you will be permitted to reschedule once.
- If you miss the rescheduled session, the session will be forfeited and will not be rebooked.

Hours of Operation

Our standard hours of operation are Monday through Friday, 9:00 AM – 5:00 PM. We strive to respond to all client communications within one (1) business day during these hours.

Privacy Policy

We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information.

Information We Collect

We may collect information such as your name, email address, phone number, mailing address, payment details, and other details provided voluntarily. We also use cookies and analytics tools to track site performance and enhance your browsing experience.

How We Use Your Information

We use collected information to:

- Deliver products and services
- Process payments securely
- Personalize your experience
- Improve customer service
- Send newsletters, updates, and promotions (if you opt in)
- Administer surveys, promotions, or contests

How We Protect Your Information

Your data is stored on secure servers with restricted access. Sensitive information such as payment details is transmitted via Secure Socket Layer (SSL) technology and encrypted in our databases.

Sharing Information

We do not sell or trade your personal data. We may share it with trusted service providers who assist us in delivering services, provided they agree to keep information confidential. Information may also be disclosed if required by law.

Cookies

Cookies are used to save preferences and track usage. You may disable cookies in your browser, though some site features may not function as intended.

Email Opt-Out

You may unsubscribe from marketing communications at any time by clicking the unsubscribe link in emails. Transactional communications related to purchases may still be sent.

Third-Party Links

Our websites may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites.

Policy Updates

We may revise this Privacy Policy at any time. Updates will be posted on this page.

Questions

Please reply to any of the emails previously sent if you have questions or concerns about this Privacy Policy.

Terms & Conditions

By using our websites, programs, or services, you agree to the following Terms and Conditions.

Copyright & Intellectual Property

All content, including but not limited to text, graphics, logos, designs, and materials, are owned by this business and protected under copyright law. Unauthorized reproduction or distribution is prohibited.

No Refunds

All purchases of programs, courses, and services are final. No refunds will be issued unless explicitly stated otherwise at the time of purchase.

Medical Disclaimer

All content provided is for educational and informational purposes only. It is not a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of a qualified health professional before making health-related decisions.

Limitation of Liability

We are not liable for any damages, injuries, or losses that may arise from participation in our programs, use of our websites, or reliance on our materials. Results vary and are not guaranteed.

No Guarantees

We cannot and do not guarantee results of any kind. Success depends on individual effort, commitment, and circumstances.

Personal Responsibility

By participating in our programs, you acknowledge that you are solely responsible for your decisions, actions, and results.

Code of Conduct

Users must not engage in illegal, abusive, or disruptive behavior in our programs, communities, or websites. We reserve the right to remove any participant who violates this policy.

Indemnification

You agree to indemnify and hold harmless this business, its employees, contractors, and affiliates from any claims, damages, or expenses arising from your participation.

Errors & Omissions

While we strive to provide accurate information, errors may occur. We are not responsible for inaccuracies or omissions.

Testimonial Use Policy

By submitting a testimonial, you grant us permission to edit, use, and display it for marketing purposes across all platforms without further approval or compensation.

Discount Policy

Discounts are only valid during advertised promotional periods. Once expired, discounts will no longer apply.

Friends & Family Referral Policy

Occasionally, referral promotions may be offered. Unless explicitly stated, no monetary discounts or payments are provided for referrals.

Confidentiality

We respect your privacy. Any personal information shared in programs or communities will not be disclosed outside of what is legally required.

Complaints

We aim to resolve complaints fairly and quickly. Please reply to any of the emails previously sent if you have a concern or complaint.

Variation

We reserve the right to update or modify services, programs, or policies at any time without prior notice.

Severability

If any part of these Terms is found invalid, the remainder still applies in full effect.

Entire Agreement

These Terms, along with the Privacy Policy and Online Offer Policy, form the entire agreement between you and this business.