

## MONTHLY IT PLANS

Our monthly managed service plans provide a stable, predictable approach to IT, ensuring you always know what you are receiving and what it costs. Designed for convenience, each package delivers essential support, proactive maintenance and strategic value every month.



### TORQUE ACCESS

#### Cloud Platform and User Support

Keep your team productive with reliable support for your core cloud tools.

Your plan includes:

-  Management of Microsoft 365 or Google Workspace
-  Remote support for all covered services including email, Teams, Drive and other cloud tools
-  User account setup, password resets, licence management and troubleshooting
-  Performance monitoring and maintenance

**\$89 per user**

PER MONTH EX GST




### TORQUE CARE

**MOST POPULAR**

#### Full Device and User Support

Complete IT support for your people, device and cloud services.

Your plan includes everything in Torque Access, plus:

-  Unlimited priority support for users and devices
-  Proactive management of devices and cloud services
-  Patching and security updates across Microsoft and key 3rd-party apps
-  Antivirus and Endpoint Detection and Response
-  Cloud Secure Print
-  SaaS application management to keep apps secure, compliant and optimised

**\$139 per user**

PER MONTH EX GST













### TORQUE SECURE

#### Advanced Security and Advisory

Enterprise-grade security and strategic guidance to protect your business.

Your plan includes everything in Torque Access & Care plans, plus:

-  24/7 Security Operations Centre (SOC)
-  Secure password management
-  Quarterly security and technology reviews
-  Advanced email protection
-  Email signature management
-  Identity Threat Detection and Response (ITDR) for Microsoft 365
-  Microsoft 365 backups (Email, SharePoint, OneDrive and Teams) with infinite retention
-  Entra ID backup to safeguard your identity and access environment
-  Phishing awareness training for staff
-  Dark web monitoring to alert you if company credentials are exposed

**\$189 per user**

PER MONTH EX GST







### Add-On Device Protection and Maintenance


A streamlined device security and maintenance option for "lite", shared or low-touch users.

TorqueDevice keeps devices secure and healthy without including user support services.

Includes:

-  Antivirus and Endpoint Detection & Response (EDR)
-  Remote monitoring and management for proactive visibility
-  Security, feature and software updates

 Third-party application patching to minimise vulnerabilities

 Device health reporting for performance and status tracking

*\*Available only as an add on to Care and Secure plans.*

**\$39 per lite user**