

A.S.A.P. Battery Service, LLC — Battery Warranty Policy

1. Warranty Coverage

A.S.A.P. Battery Service, LLC provides a warranty on all batteries purchased and/or installed by our company. This warranty covers manufacturer defects, premature battery failure, and issues related to improper internal manufacturing. This warranty does not cover issues caused by misuse, neglect, external damage, or improper charging system performance.

2. Warranty Term

Automotive Batteries: 12, 24, or 36 months

Commercial Batteries: 12 or 18 months

Deep Cycle / Marine Batteries: 12 months

Powersport Batteries: 6 or 12 months

SLA Batteries: 12 months

Golf Cart Batteries: 12 or 18 months

Warranty begins on the date of purchase or installation, whichever comes first.

3. Warranty Requirements

Customer must provide proof of purchase, the battery for testing, vehicle/equipment information, and any documents required by the manufacturer. All testing must be performed by A.S.A.P. Battery Service, LLC.

4. What the Warranty Does NOT Cover

Physical damage, corrosion, tampering, improper installation, over/undercharging, parasitic drains, freezing, misuse, or **discharged** batteries caused by customer or vehicle issues.

The warranty is VOID on multi-battery applications if one battery is replaced without replacing all batteries within the same application. Batteries must be replaced as a complete matched set to maintain proper performance and prevent system imbalance.

5. Charging & Testing Fees

Mobile testing fee: \$50

Recharging fee: \$100

If the battery tests bad, mobile/recharging charges are waived.

If the battery tests good and the issue is due to system error or vehicle fault, mobile fees apply.

If you bring the battery to our shop, testing is FREE (charging fees may still apply if the battery must be recharged before testing).

6. Warranty Process

A.S.A.P. Battery Service, LLC performs diagnostics and charging if needed. Failed batteries are replaced. Passed batteries are not replaced.

7. Customer Responsibilities

Maintain the battery, keep the charging system in good condition, return the battery for testing, and allow diagnostics.

8. Labor Charges

This warranty covers the battery only. Labor is not covered under this warranty. Removal, installation, diagnostic time, mobile service calls, travel charges, and any other labor-related costs may be charged separately, even when a battery qualifies for warranty replacement.

9. Company Responsibilities

A.S.A.P. Battery Service, LLC will provide accurate testing, honor valid claims, explain results, and replace batteries under policy terms.

10. Limitations of Liability

Warranty does not cover labor, towing, loss of time, equipment damage, rental vehicles, or incidental damages.

11. Agreement

By purchasing a battery from A.S.A.P. Battery Service, LLC, the customer agrees to these terms.