

L'Elegance LLC, New York

Liability Waiver, Assumption of Risk, Media Release, and Refund Policy

By purchasing a ticket, registering for a class, checking the agreement box, submitting payment, signing electronically, or participating in any L'Elegance LLC class, workshop, event, online program, or in-person session, I acknowledge that I have read, understood, and voluntarily agree to the terms below.

1. Voluntary Participation

I acknowledge that I am voluntarily participating in classes, workshops, events, online programs, or in-person sessions provided by **L'Elegance LLC**.

I understand that L'Elegance LLC classes may include instruction related to etiquette, elegance, confidence, wellness, feminine presence, body language, non-verbal communication, movement, posture, walking, and walking in heels.

2. Assumption of Risk

I understand that participation in L'Elegance LLC classes and events may involve physical movement, including but not limited to standing, walking, posture practice, balance exercises, and walking in heels.

I understand that these activities may require physical exertion and may involve risks, including but not limited to discomfort, muscle soreness, loss of balance, falls, sprains, strains, injuries, or other physical harm.

I knowingly and voluntarily assume all risks, known and unknown, associated with my participation in L'Elegance LLC classes, workshops, events, online programs, and in-person sessions.

3. Health and Medical Responsibility

I understand that it is my responsibility to consult with a physician or qualified healthcare provider before participating in any class, workshop, or event if I have any medical condition, injury, concern, pregnancy, balance issue, pain, or physical limitation.

I represent that I am physically able to participate safely. I agree to listen to my body and to stop participating immediately if I experience pain, dizziness, discomfort, shortness of breath, emotional distress, or any condition that may affect my safety.

I understand that I am responsible for wearing appropriate footwear, clothing, and accessories suitable for the class or event.

4. Emergency Medical Assistance

In the event of an emergency, I authorize L'Elegance LLC, its instructors, representatives, staff, contractors, or event partners to seek emergency medical assistance on my behalf if they believe it is necessary.

I understand that I am responsible for any medical expenses, transportation costs, or related costs that may result.

5. Release of Liability

To the fullest extent permitted by New York law, I release and hold harmless **L'Elegance LLC**, its owners, members, managers, instructors, employees, independent contractors, assistants, representatives, agents, successors, assigns, event partners, venue owners, leaseholders, and affiliated parties from any and all claims, demands, damages, losses, liabilities, costs, or expenses arising out of or related to my participation in any L'Elegance LLC class, workshop, event, online program, or in-person session.

This release includes, to the fullest extent permitted by law, claims related to ordinary negligence. This release does not apply to claims that cannot legally be waived under New York law, including claims arising from gross negligence, reckless conduct, willful misconduct, or intentional wrongdoing.

6. Online and In-Person Classes

I acknowledge that L'Elegance LLC may provide both online and in-person classes, workshops, events, and educational materials.

For online classes, I understand that I am responsible for creating a safe environment for myself, including having enough space, wearing appropriate footwear, and avoiding participation on unsafe surfaces.

For in-person classes, I understand that I am responsible for following reasonable instructions from the instructor or event staff.

7. Educational Purpose and No Guaranteed Results

I understand that L'Elegance LLC classes are intended for educational, etiquette, wellness, confidence, elegance, personal development, and non-verbal communication purposes only.

I understand that etiquette, elegance, body language, flirting, communication, and personal presentation are subjective and may be interpreted differently by different individuals.

I acknowledge that L'Elegance LLC does not guarantee any specific personal, romantic, social, emotional, professional, financial, or relationship outcome as a result of participating in its classes, workshops, events, or programs.

8. No Medical, Psychological, or Therapeutic Advice

I understand that L'Elegance LLC does not provide medical, psychological, psychiatric, therapeutic, or mental health advice.

The information provided during classes, workshops, events, and programs is for educational and personal development purposes only and should not be considered a substitute for professional medical, psychological, therapeutic, or mental health care.

I understand that L'Elegance LLC and its instructors are not responsible for any emotional, psychological, personal, social, romantic, or professional outcome resulting from my participation or from my application of the skills taught.

9. Personal Belongings

I understand that L'Elegance LLC is not responsible for lost, stolen, or damaged personal belongings at any in-person class, workshop, or event.

10. Photo, Video, and Media Release

I grant L'Elegance LLC permission to photograph, film, record, and otherwise capture my image, likeness, voice, appearance, and participation during classes, workshops, events, and related activities.

I authorize L'Elegance LLC to use such photographs, videos, recordings, and other digital media for marketing, social media, educational, promotional, advertising, commercial, and business purposes, without payment, approval, or further notice.

I understand that these materials may be used in online and offline publications, including but not limited to websites, social media, email marketing, advertisements, course materials, and promotional content.

If I do not wish to be photographed or recorded, I understand that I must notify L'Elegance LLC in writing before the class or event begins.

11. Refund Policy

At L'Elegance LLC, we understand that plans can change, and we strive to accommodate our clients with fairness and care.

Refunds are available only when a written cancellation request is received by L'Elegance LLC at least **7 calendar days before** the scheduled class, workshop, or event.

Cancellation requests received less than **7 calendar days before** the scheduled class, workshop, or event are **not eligible for a refund**.

After the refund deadline has passed, L'Elegance LLC may offer a class credit at its discretion.

Class credits, if granted, are subject to availability and must be used within **6 months** from the original class or event date, unless otherwise approved in writing by L'Elegance LLC.

Certain fees, including booking fees, processing fees, transaction fees, or third-party platform fees, may be non-refundable.

12. How to Request a Refund

To request a refund, please contact us in writing at least **7 calendar days before** the scheduled class, workshop, or event.

Please email: **studentssupport@lelegancenyc.com**

Please include your booking details, including the name used for the reservation, the event date, and your contact information.

Once your refund request is received and approved, the refund process will be initiated. Please allow approximately **5–7 business days** for the refund to be reflected in your account, depending on your bank, card issuer, or payment provider.

Refunds will generally be processed using the original method of payment. If this is not possible, L'Elegance LLC will work with you to find a suitable alternative.

13. Company Cancellation or Rescheduling

L'Elegance LLC reserves the right to cancel, reschedule, relocate, modify, or change the format, instructor, content, date, time, or venue of any class, workshop, or event.

If L'Elegance LLC cancels a class, workshop, or event, participants may be offered a refund, class credit, or transfer to a future class or event, as determined by L'Elegance LLC.

14. Agreement to Terms at Purchase

I understand that by purchasing a ticket, registering for a class, checking the agreement box, submitting payment, signing electronically, or participating in the class, workshop, event, or program, I am agreeing to this Liability Waiver, Assumption of Risk, Media Release, and Refund Policy.

I understand that my electronic agreement has the same legal effect as a handwritten signature to the fullest extent permitted by law.

15. Governing Law

This Agreement shall be governed by the laws of the State of New York.

16. Acknowledgment

I confirm that I have read, understood, and voluntarily agree to the terms of this Agreement.

I understand that this Agreement includes an assumption of risk, release of liability, media release, and refund policy.

By completing my purchase, registration, electronic signature, or participation, I agree to be legally bound by these terms.