

# GENERAL

## MANAGER

### Job Description

Company: Bat and Ball Pub Community Interest  
Company (the “Company”)

Company Number: 16855771





# General Manager

The Bat & Ball Community Interest Company

<b>Location</b>	<b>Holmer Green Common, Holmer Green</b>
<b>Reports to</b>	<b>CIC Board</b>
<b>Salary &amp; Contract</b>	<b>Up to £60k package (Up to £40k basic salary, up to £20k in profit share/bonus scheme) Permanent, Full Time</b>
<b>Start Date</b>	<b>July/August 2026</b>
<b>Hours of work</b>	<b>Circa 48 hours per week - Full-time, including evenings, weekends, and public holidays as required.</b>

## The Vision

The Bat & Ball Pub is being restored as the beating heart of Holmer Green - a historic pub reborn through community spirit. Set proudly on the common, it will once again be a place where everyone belongs: coffee and conversation by day, pints, plates, and laughter by night. A welcoming home for local groups, families, and friends to gather, connect, and celebrate village life. On the common, for the common good.

The community will make the building great again, but we need YOU to come and run it and make it the central hub of the Village again.

The community believes in this project, but we need someone to help make the vision reality. A £250k refit is due to be started in February so by the planned opening date in the Summer we'll have the nicest pub in the area!

## The Scope and opportunity for you

The Pub Manager will oversee all day-to-day operations of the pub, ensuring it runs efficiently, profitably, and in line with the CIC's community-focused objectives. This role combines operational management with community engagement, aiming to create a welcoming environment that supports local initiatives and fosters social inclusion.

## Your Responsibilities

- ★ Operational Management
- ★ Cellar & Stock Management
- ★ Staff Management
- ★ Customer Service
- ★ Community Engagement
- ★ Events
- ★ Financial & Administrative Duties

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## Experience

**Essential:** Minimum 5 years' experience in hospitality management; Proven track record in staff supervision and Rota planning; Experience in stock control and supplier management; Demonstrated ability to manage budgets and financial reporting

**Desirable:** Experience working within a community-focused or not-for-profit organisation; Event planning and community engagement experience

## Skills

- ★ Strong leadership and team-building skills
- ★ Event planning
- ★ Excellent organisational and time management abilities
- ★ Training and development of staff
- ★ Financial literacy (budgeting, cash handling, cost control)
- ★ Knowledge of licensing laws, health & safety, and food hygiene regulations
- ★ Utilise social media to promote pub & events
- ★ Proficient in basic IT systems (EPOS, spreadsheets, email)

## Qualifications

### Essential

- ★ Personal License Holder
- ★ Level 2 Food Safety & Hygiene Certificate
- ★ Cellar Management
- ★ GCSEs (or equivalent) in English and Maths

### Desirable

- ★ NVQ or Diploma in Hospitality Management
- ★ First Aid at Work certification

## Benefits

- ★ Competitive salary and Profit Share
- ★ Pension Contribution
- ★ Be central to something amazing for the community
- ★ Effectively run a freehold pub without the usual sky-high rents
- ★ Training and development opportunities
- ★ Community has invested cash, skills, and effort - we want this to work as much as you do

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**Don't hesitate,  
this could be your dream job  
apply today!**



**Thanks**