CAPABILITY STATEMENT

AI Integration & Training

People-first AI that restores capacity, protects wellness, and helps teams work with focus instead of burnout.

SMILE THERAPY SERVICES LLC
TRANSFORMING INDIVIDUALS FROM THE INSIDE OUT

COMPANY OVERVIEW

SMILE is an award-winning workplace wellness and organizational development firm. We help corporate, government, and nonprofit teams adopt AI in a way people can actually trust, pairing practical automation with the psychological safety and change support that make adoption stick.

Led by Christi Venable, MA, NCC, LPC, LCPC, a licensed counselor, Certified Gallup CliftonStrengths Coach, and AI integration consultant.

CORE COMPETENCIES

- **AI Strategy:** people-first AI strategic plans and readiness assessments
- **AI Automations:** everyday workflow automation with Copilot Studio, Power Automate, and Teams
- **Templates & Prompt Libraries:** reusable, role-based templates teams use on day one
- **AI Mindset Training:** reducing fear and building confidence across all staff levels
- **Change Communication:** rolling out AI plans with our CARE framework

PAST PERFORMANCE

Washington Gas

AI TRAINING

Trained staff on AI automations for everyday tasks, ready-to-use templates, and a practical strategy for bringing AI into daily workflows.

CareFirst

AI TRAINING

Delivered AI training covering workflow automation, reusable templates, and AI strategy so teams could save time and work with more focus.

WSSC Water

AI TRAINING

Provided AI training on automations, templates, and strategy, building on SMILE's broader wellness and leadership partnership with WSSC.

WHY SMILE

- **Human first:** licensed clinical expertise in burnout, psychological safety, and change
- **Secure by design:** Microsoft-native builds that keep work inside your existing tenant
- **Built to be used:** hands-on training with templates and automations, not theory
- **Proven reach:** 500,000+ employees supported across Fortune 500, government, and nonprofit clients

RECOGNITION & COMPANY DATA

- Two-time Inc. 5000 honoree
- SBA Small Business Person of the Year, Washington, DC (2021)
- MBE Business of the Year, Washington, DC (2024)
- Additional clients: Microsoft, DC Government, Unilever, Aetna

UEI: GF4BNMJTFC42 | **CAGE:** 81EM6
Certifications: SBA 8(a), DC CBE, NMSDC MBE, WBENC
NAICS: 611430, 541611, 611420, 541512

Let's build an AI plan your people can trust.

Book a discovery call or an AI training for your team.

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