



VITAL COAT®
SHINGLE SHIELD MAX™
Quick Reference Guide

Use this guide as a fast field reference for installer portal access, ordering, warranty routing, document resources, and support.

1. Quick Actions

Need	What To Do
Training	Use VitalCoreOS to complete onboarding and course lessons before relying on the portal in the field.
Member Portal	Use the Shingle Shield MAX™ Member Portal for announcements, resources, updates, and installer support.
Order Portal	Use the Vital Coat® Member Order Portal to select products, review the cart, choose payment, or request a quote/PO.
Warranty	Register warranty information in the homeowner's name and submit claim/issues forms when support review is needed.
Support	Send detailed questions, project notes, and photos when available to info@vitalcoat.com .

2. Important Links and Locations

Resource	Location
Training / Member Area	academy.vitalcoreos.com
Forms and Funnel Links	links.vitalcoreos.com
Vital Coat Website	www.vitalcoat.com
Order Portal Access	www.vitalcoat.com/my-account/
Warranty Registration Form	https://links.vitalcoreos.com/widget/form/5A5WUNmnlNqMvrY5vnlW
Warranty Claim / Issue Form	https://links.vitalcoreos.com/widget/form/uumU2ph4klnABnWtsbta
Support Email	info@vitalcoat.com

3. Common Workflows

Workflow	Quick Path
Ordering Product	Log in -> open order portal -> choose category/product -> enter quantities -> review cart -> choose payment method -> submit.
Quote / PO Request	Build cart -> click Request a Quote -> submit request -> wait for approval -> Vital Coat® processes order and sends invoice.
Warranty Registration	Confirm homeowner name, property address, installation date, product used, and project details before submitting.
Support Request	Email info@vitalcoat.com with your name, company, project location, product, photos if available, and clear issue details.



4. Field Readiness Checklist

- Review SDS, Product Data Sheet, Application Guidelines, warranty information, and Terms and Conditions before field use.
- Confirm the roof is suitable, clean, structurally sound, dry, and free of active leaks or defects before application.
- Protect surrounding property, vehicles, windows, landscaping, solar panels, HVAC units, and sensitive areas.
- Confirm weather, wind, surface moisture, humidity, dew point, and forecast conditions before starting.
- Document product used, approximate quantity, installation date, weather conditions, project notes, and approved photos.

5. Do Not Miss These Rules

- Do not register warranties under the installer name; warranty registration should identify the homeowner/property.
- Do not make unsupported warranty, product-performance, or roof-repair claims.
- Do not apply Shingle Shield MAX™ over active leaks, wet roofs, unsuitable shingles, or questionable conditions.
- Do not modify Vital Coat® brand materials, product names, warranty wording, SDS language, or technical claims.

6. Support

The primary method to contact Vital Coat® is to submit detailed information by email to info@vitalcoat.com. Include your name, company, contact information, project location, product being used, photos if available, and a clear description of the question or issue.