



VITAL COAT®
SHINGLE SHIELD MAX™
5 Year Limited Warranty

Warranty Registration Required

This warranty must be registered within thirty (30) days of application to be valid. Register online at www.vitalcoat.com/warranty.

Important Coverage Note

This warranty covers adhesion only and is registered to the original property owner / homeowner. It does not cover roof leak repair, waterproofing, labor, installation workmanship, or performance characteristics other than adhesion.

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SECTION 1: WARRANTY COVERAGE

1.1 What This Warranty Covers

NxTech Holdings, LLC d/b/a Vital Coat® ("Vital Coat®") warrants to the original property owner ("Homeowner") that Shingle Shield MAX™ roof coating ("Product"), when applied by a Vital Coat® Authorized Installer in accordance with Vital Coat®'s Technical Data Sheet ("TDS"), will adhere to the properly prepared substrate and will not peel, flake, or delaminate due to defects in the Product for a period of five (5) years from the date of application ("Warranty Period").

1.2 Adhesion Guarantee Only

THIS WARRANTY COVERS ADHESION ONLY. Vital Coat® warrants that the Product will bond to and remain adhered to the substrate when applied in accordance with the TDS. This warranty does not cover, and Vital Coat® makes no representations or warranties regarding:

- Roof leak prevention or waterproofing
- Extension of roof life
- UV protection or reflectivity performance
- Energy savings
- Algae, moss, or mildew prevention
- Appearance, color, or aesthetic results
- Any performance characteristic other than adhesion

1.3 Important Product Information

SHINGLE SHIELD MAX™ IS A ROOF COATING PRODUCT, NOT A ROOF REPAIR PRODUCT.

This Product is designed to coat and protect roofing surfaces that are already in sound, watertight condition. Any existing roof damage, defects, or leaks must be properly repaired before Product application. The Product should not be used as a repair material, sealant, or waterproofing membrane.

1.4 What This Warranty Does Not Cover

This warranty does not apply to, and Vital Coat® shall have no liability for, adhesion failure caused by or resulting from:

- (a) Application Over Damaged or Leaking Roofs. This warranty does not cover any application where:

The Product was applied over existing roof damage, defects, or active leaks

The Product was used as a repair material or sealant

The underlying roof was not in sound, watertight condition prior to application

Necessary roof repairs were not completed before Product application



- (b) Improper Application. Application not in strict accordance with the TDS, including but not limited to:
Failure to properly prepare the substrate surface
Application at temperatures outside the specified range
Application to wet, damp, or frost-covered surfaces
Improper coating thickness
Failure to allow proper cure time
- (c) Improper Coverage Rates. Application at coverage rates outside the recommended range specified in the TDS, including:
Application below the minimum recommended coverage rate (too thin)
Application above the maximum recommended coverage rate (too thick)
- (d) Unsuitable Substrates. Application to surfaces not recommended or approved in the TDS, or application to substrates that were damaged, deteriorated, improperly installed, or otherwise unsuitable at the time of application.
- (e) Unsuitable Roof Types. Application to:
Flat roofs or low-slope roofs
Roofs that hold or pond water for any amount of time
- Any surface where water does not properly drain
Shingle Shield MAX™ is designed for sloped roofs with positive drainage. Application to flat surfaces or roofs that hold water for any duration is not covered under this warranty.
- (f) Pre-Existing Conditions. Roof damage, defects, leaks, or deterioration that existed prior to Product application.
- (g) External Causes. Damage caused by:
Storms, hail, wind, lightning, fire, or other acts of nature
Falling trees, limbs, or debris
Foot traffic or mechanical damage
Impact from any source
Building or structural movement, settling, or shifting
- (h) Alteration or Repair. Any alteration, modification, repair, or coating applied over the Product after installation.
- (i) Normal Wear. Normal wear and weathering that does not result in adhesion failure (peeling, flaking, or delamination).
- (j) Cosmetic Issues. Color fading, chalking, discoloration, staining, or other changes in appearance that do not constitute adhesion failure.
- (k) Lack of Maintenance. Failure to perform reasonable maintenance, including keeping the roof free of debris, ensuring proper drainage, and addressing damage promptly.
- (l) Unauthorized Installer. Application by any person or entity other than a Vital Coat® Authorized Installer.
- (m) Failure to Register. Failure to register this warranty within thirty (30) days of application.

SECTION 2: WARRANTY DURATION AND PRO-RATION

2.1 Warranty Period

This warranty is effective for five (5) years from the date of application.

2.2 Pro-Rated Coverage

Warranty coverage is pro-rated over the Warranty Period according to the following schedule:

The coverage percentage determines the amount of replacement Product provided under Section 3.

Time from Application	Coverage Percentage
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Year 1 (Days 1-365)	100%
Year 2 (Days 366-730)	80%
Year 3 (Days 731-1,095)	60%
Year 4 (Days 1,096-1,460)	40%
Year 5 (Days 1,461-1,825)	20%
After Year 5	0% (Warranty Expired)

SECTION 3: WARRANTY REMEDY

3.1 Exclusive Remedy

If a valid warranty claim is submitted and approved, Vital Coat® will provide replacement Shingle Shield MAX™ product in an amount sufficient to cover the affected area as determined by Vital Coat®'s claim assessment, multiplied by the applicable pro-rated coverage percentage.

3.2 Product Delivery

- (a) To Authorized Installer. Replacement Product will be provided to the Authorized Installer who performed the original application for use in remediation of the affected area.
- (b) Installer Unavailable. If the original Authorized Installer is no longer in business, no longer a Vital Coat® Authorized Installer, or otherwise unavailable, Vital Coat® may, at its sole option, provide an equivalent Vital Coat® product directly to the Homeowner.

3.3 Limitations on Remedy

REPLACEMENT PRODUCT ONLY. This warranty covers the cost of replacement Product only. This warranty does NOT cover:

- Labor costs for removal of failed Product
- Labor costs for surface preparation
- Labor costs for application of replacement Product
- Any other labor or installation costs
- Transportation or shipping costs
- Inspection costs
- Costs of any other materials
- Damage to the underlying roof or structure
- Damage to building contents or personal property
- Alternative living expenses or loss of use
- Any incidental, consequential, or indirect damages

3.4 Installation Warranty Separate

This warranty covers the Shingle Shield MAX™ product only. Any warranty for the installation or workmanship is provided separately by the Authorized Installer and is not the responsibility of Vital Coat®. Contact your Authorized Installer directly regarding installation warranty coverage.

SECTION 4: WARRANTY REGISTRATION

4.1 Registration Required

THIS WARRANTY MUST BE REGISTERED TO BE VALID. Registration must be completed within thirty (30) days of the application date.



4.2 How to Register

4.3 Registration Information

The following information is required for registration:

- Homeowner name and contact information
- Property address where Product was applied
- Authorized Installer name and company
- Date of application
- Total quantity of Product used during installation (gallons or pails)
- Approximate square footage of application
- Proof of purchase or invoice number

4.4 Photo Documentation

The following photographs are required for warranty registration:

- (a) Before Installation (Required). Photographs of the roof taken prior to Product application, showing the original condition of the roof surface.
- (b) After Completion (Required). Photographs of the roof taken after Product application is complete, showing the finished installation.
- (c) During Installation (Recommended). Photographs taken during the application process are helpful for claim evaluation but are not required for registration.

All photographs should be clear, in focus, and taken in adequate lighting. Photos should show the overall roof as well as representative close-up views of the surface.

4.5 Warranty Certificate

Upon successful registration, Vital Coat® will issue a Warranty Certificate confirming coverage. Retain this certificate for your records.

SECTION 5: WARRANTY CLAIMS

5.1 How to File a Claim

Warranty claims must be submitted:

Online: www.vitalcoat.com/warranty-claim

Email: info@vitalcoat.com

Mail: Vital Coat® Warranty Claims 668 Capital Circle NE, Suite 12 Tallahassee, Florida 32301

5.2 Claim Requirements

All warranty claims must include:

- (a) Homeowner name and contact information
- (b) Property address
- (c) Warranty Certificate number or proof of registration
- (d) Copy of original proof of purchase or invoice
- (e) Date the problem was first observed
- (f) Detailed description of the claimed adhesion failure, including:
 - Location on the roof
 - Approximate size of affected area

Description of failure (peeling, flaking, delamination)



- (g) Photographs clearly showing:
 - Overall view of the roof
 - Close-up images of the affected area
 - Detail images showing the adhesion failure
- (h) Scope Assessment. A description of whether the adhesion failure is:

Isolated — affecting only a specific, limited area of the treated surface; or

Widespread — affecting the entire treatment area or multiple areas across the roof

Include measurements or estimates of the total affected area (in square feet) and its location(s) relative to the full treated surface. This assessment helps determine the quantity of replacement Product needed to cover the warranty claim.

- (i) Name and contact information of the Authorized Installer who applied the Product

5.3 Claim Review

Vital Coat® will review all claims within thirty (30) days of receipt of a complete claim submission. Vital Coat® may request additional information or documentation.

5.4 Inspection

Vital Coat® reserves the right, at its sole option, to inspect the roof and the claimed adhesion failure before approving any warranty claim. If Vital Coat® elects to inspect:

- (a) Vital Coat® will coordinate with the Homeowner to schedule the inspection at a mutually convenient time.
- (b) The inspection may be conducted by a Vital Coat® representative, the original Authorized Installer, or a third-party inspector designated by Vital Coat®.
- (c) Homeowner must provide reasonable access to the property and roof for inspection purposes.
- (d) Failure to permit inspection may result in denial of the warranty claim.

5.5 Claim Decision

Following review (and inspection, if applicable), Vital Coat® will provide written notice of its decision to approve or deny the claim. If approved, Vital Coat® will specify the quantity of replacement Product to be provided based on the affected area assessment and applicable pro-rated coverage percentage, and will coordinate delivery to the Authorized Installer (or to Homeowner if installer is unavailable per Section 3.2).

SECTION 6: TRANSFERABILITY

6.1 Warranty Transfer

This warranty may be transferred one (1) time to a subsequent owner of the property where the Product was applied, subject to the following conditions:

- (a) The warranty may be transferred only upon sale or transfer of the residential property.
- (b) This warranty is valid for residential properties only. Transfer to a commercial property owner or for commercial use is not permitted.
- (c) The new owner must notify Vital Coat® of the transfer within sixty (60) days of the property transfer date.
- (d) Transfer notification must be submitted online at www.vitalcoat.com/warranty-transfer or by email to info@vitalcoat.com and must include:
 - Original Warranty Certificate number
 - Original Homeowner name
 - New owner name and contact information
 - Property address
 - Date of property transfer
 - Copy of documentation evidencing the property transfer (e.g., closing statement, deed)



6.2 Transfer Limitations

- (a) This warranty may be transferred only one (1) time. No subsequent transfers are permitted.
- (b) The warranty period does not restart upon transfer. The warranty continues for the remainder of the original five (5) year Warranty Period from the original application date.
- (c) Pro-rated coverage continues to apply based on the original application date.
- (d) All terms, conditions, and exclusions of this warranty remain in effect following transfer.
- (e) Failure to notify Vital Coat® of the transfer within sixty (60) days of the property transfer date will void this warranty.

6.3 Transfer Confirmation

Upon receipt of complete transfer notification, Vital Coat® will issue an updated Warranty Certificate in the name of the new owner.

SECTION 7: GENERAL TERMS

7.1 Disclaimer of Other Warranties

THE WARRANTY SET FORTH HEREIN IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY VITAL COAT FOR SHINGLE SHIELD MAX™ PRODUCT. VITAL COAT EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

7.2 Limitation of Liability

IN NO EVENT SHALL VITAL COAT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR INDIRECT DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOST PROFITS, PROPERTY DAMAGE, PERSONAL INJURY, OR ANY OTHER DAMAGE OR LOSS, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, WARRANTY, OR ANY OTHER LEGAL THEORY, EVEN IF VITAL COAT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

VITAL COAT'S TOTAL LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT APPLIED TO THE AFFECTED AREA.

7.3 Entire Warranty

This warranty constitutes the entire warranty provided by Vital Coat® for the Product and supersedes all prior or contemporaneous representations, understandings, or agreements relating to warranty coverage.

7.4 Severability

If any provision of this warranty is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

7.5 Governing Law

This warranty shall be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of laws principles.

7.6 Modifications

Vital Coat® reserves the right to modify this warranty for future applications. Any such modifications will not affect warranties already issued and registered.

SECTION 8: CONTACT INFORMATION

For warranty registration, claims, or questions:

WARRANTY REGISTRATION REMINDER

Register this warranty within 30 days at: www.vitalcoat.com/warranty

Form Version: 7-20-26