VITAL COAT® | SHINGLE SHIELD MAX™

**Limited Product Adhesion Warranty**

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# SHINGLE SHIELD MAX™ FIVE-YEAR PRORATED LIMITED PRODUCT ADHESION WARRANTY

NxTech Holdings LLC d/b/a Vital Coat

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**WARRANTY REGISTRATION REQUIRED**
Registration must be submitted within thirty (30) days after application, or within an additional thirty (30) day grace period as described in Section 6.1. Register at www.vitalcoat.com/warranty.

**ADHESION COVERAGE ONLY - REPLACEMENT PRODUCT ONLY**
This Warranty covers qualifying peeling, flaking, or delamination caused by a defect in the Shingle Shield MAX Product. It does not warrant roof-life extension, leak prevention, waterproofing, appearance, UV performance, energy savings, microbial prevention, impact protection, or Installer workmanship. **The sole remedy under this Warranty is replacement Product, prorated as described in Section 4. Labor, roof repair, shipping, and other costs are not covered.**

Certain damages, including incidental and consequential damages, are excluded as described in Sections 5.3 and 9.3. **Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**LIMITATION OF IMPLIED WARRANTIES:** To the extent permitted by applicable law, any implied warranty, including an implied warranty of merchantability or fitness for a particular purpose, is limited in duration to the five-year Warranty Period. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. See Section 9.1.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

## 1. Warranty Coverage

### 1.1 Who and What Is Covered

NxTech Holdings LLC d/b/a Vital Coat ("Vital Coat") warrants to the original residential property owner ("Homeowner"), and to one approved subsequent residential owner following a valid transfer under Section 8, that Shingle Shield MAX roof coating ("Product"), when applied by a Shingle Shield MAX Authorized Installer ("Installer") to an eligible residential asphalt-shingle roof in strict accordance with the then-current Technical Data Sheet ("TDS"), will adhere to the properly prepared substrate and will not peel, flake, or delaminate because of a defect in the Product for five (5) years from the application date ("Warranty Period").

### 1.2 Adhesion Coverage Only

This Warranty covers Product adhesion only. It does not cover and makes no warranty concerning:

- Prevention or repair of roof leaks, water intrusion, or waterproofing;
- Extension of roof life or any specific remaining service life;
- UV-protection, reflectivity, thermal, or energy-saving performance;
- Prevention of algae, mold, moss, mildew, or microbial growth;
- Impact, hail, storm, or wind-damage protection;
- Appearance, sheen, color, staining, shading, or other aesthetic results; or
- Any performance characteristic other than qualifying Product adhesion.

### 1.3 Not a Roof-Repair Warranty

Shingle Shield MAX is a roof coating. It is not a roof-repair product, sealant, waterproofing membrane, or substitute for required repairs or roof replacement. The roof must be structurally sound, serviceable, watertight, and eligible before treatment. All active leaks, damaged shingles, flashing defects, penetration defects, and structural defects must be repaired before application.

## 2. Conditions of Warranty Eligibility

Coverage exists only when all applicable conditions are satisfied, including:

1. The Product was purchased through authorized channels and applied by an Installer whose authorization was active on the application date, as confirmed by Vital Coat when the Warranty is registered under Section 6.1.

2. The roof was a residential asphalt-shingle roof that was structurally sound, serviceable, watertight, and qualified for treatment under the conditions stated in this Section and the TDS in effect on the application date.

3. The roof was sloped, had positive drainage, and did not hold or pond water.

4. Required repairs were completed before treatment.

5. The roof was cleaned, rinsed, completely dried, tested, and prepared in accordance with the TDS.

6. The Product was stored, prepared, and applied within the environmental, substrate, equipment, cure, and application conditions stated in the TDS.

7. The required first coat was applied at 150-200 square feet per gallon and never stretched beyond 200 square feet per gallon.

8. If an optional finish coat was applied, it was applied at the separate finish-coat rate stated in the TDS.

9. The registration information and photographs specified in Section 6.2 were retained and submitted.

10. Registration was submitted within the time allowed under Section 6.1.

## 3. Exclusions

This Warranty does not apply to adhesion failure caused by, contributed to by, or resulting from any of the following:

### 3.1 Roof Condition and Repairs

- Active leaks, pre-existing damage, structural defects, deteriorated or end-of-service-life shingles, unsuitable installation, or failure to complete required repairs;
- Use of Product as a repair material, sealant, or waterproofing membrane;
- Flat roofs, unsuitable low-slope roofs, roofs without positive drainage, or surfaces that hold or pond water; or
- Substrate movement, settling, shifting, ventilation defects, trapped moisture, subsurface moisture transfer, or other building conditions.

### 3.2 Preparation and Application

This Warranty does not apply to adhesion failure caused by, contributed to by, or resulting from any of the following preparation, application, cure-protection, or roof or surface conditions:

- Improper cleaning, rinsing, drying, testing, preparation, mixing, handling, application, or cure protection;
- Cleaning-solution residue, sodium hypochlorite or bleach residue, prior water repellents, oils, contamination, organic growth, or any other substance that inhibits adhesion;
- Application to wet, damp, frozen, contaminated, or otherwise unsuitable surfaces;
- Application outside TDS temperature, humidity, dew-point, moisture, wind, weather, or cure requirements;
- Application of the required first coat outside 150-200 square feet per gallon, including covering more than 200 square feet per gallon;
- Application of an optional finish coat outside the separate coverage rate stated in the TDS; or

- Application contrary to the TDS, Safety Data Sheet ("SDS"), Product label, or written application instructions in effect on the application date.

Nor does it apply to adhesion failure caused by Product dilution, alteration, contamination, improper storage, freezing, use after expiration, or damage resulting from improper storage or handling after the Installer's receipt of the Product. These exclusions do not exclude an otherwise covered adhesion failure caused by a defect in the Product as manufactured, including a manufacturing defect that becomes apparent after receipt.

### 3.3 External Causes and Later Work

- Storms, hail, wind, lightning, fire, flood, ice, snow, debris, trees, limbs, animals, pests, impact, or other acts of nature or external forces;
- Foot traffic, tools, abrasion, pressure washing, harsh chemicals, mechanical damage, snow-removal equipment, or improper maintenance;
- Alteration, repair, recoating, cleaning, treatment, or another material applied over the Product after installation that causes or contributes to the claimed adhesion failure. Use of an independent contractor or non-Vital Coat service does not, by itself, void this Warranty;
- Failure to keep the roof, valleys, gutters, downspouts, drainage, flashing, penetrations, ventilation, and surrounding vegetation reasonably maintained; or
- Normal wear or weathering that does not constitute qualifying peeling, flaking, or delamination caused by a Product defect.

### 3.4 Appearance and Other Performance

Color change, fading, chalking, staining, shading, sheen variation, dirt pickup, organic staining, visual differences, granule condition, or another cosmetic or performance concern that does not constitute covered adhesion failure is excluded.

### 3.5 Unauthorized Application or Registration Failure

Coverage is excluded if Product was applied by a person or business that was not an Installer on the application date. Registration requirements are stated in Section 6.1.

## 4. Warranty Duration and Proration

The Warranty Period begins on the application date and ends immediately before the fifth anniversary of that date. Each Warranty Year runs from the application date or an anniversary of that date until immediately before the next anniversary. For an application on February 29, the anniversary is February 28 in a year without February 29. Approved replacement Product is prorated as follows:

| Time from Application | Coverage Percentage |
|---|---|
| Year 1 - Application date to before the first anniversary | 100% |
| Year 2 - First anniversary to before the second anniversary | 80% |
| Year 3 - Second anniversary to before the third anniversary | 60% |
| Year 4 - Third anniversary to before the fourth anniversary | 40% |
| Year 5 - Fourth anniversary to before the fifth anniversary | 20% |
| On or after the fifth anniversary | 0% - Warranty expired |

**The percentage in this table applies only to the quantity of replacement Product provided under Section 5, subject to the liability cap in Section 9.2, not to the total cost of any project, repair, labor, or reapplication.**

**Example:** A qualifying claim during Year 3 affects 500 square feet. At 175 square feet per gallon, the replacement quantity is 2.86 gallons. Applying the Year 3 proration of 60% gives 1.71 gallons, rounded to **2 gallons**, subject to the remaining aggregate cap. Labor, roof repairs, preparation, shipping, and reapplication costs are not covered.

## 5. Exclusive Warranty Remedy

### 5.1 Replacement Product Only

If Vital Coat approves a valid claim, Vital Coat will calculate the replacement quantity as follows: (a) divide the affected square footage by the total treated square footage recorded on the Section 6.2 registration; (b) multiply that proportion by the Total Product Used recorded on the Section 6.2 registration; (c) apply the proration percentage in Section 4; and (d) round to the nearest whole gallon, with half gallons rounded up. The resulting quantity is limited by the remaining aggregate quantity available under Section 9.2, even if that remaining quantity is a fractional gallon. Vital Coat determines the affected area and claim eligibility.

### 5.2 Delivery of Replacement Product

Replacement Product will ordinarily be provided to the original Installer for remediation. If that Installer is unavailable, no longer authorized, or no longer in business, Vital Coat may, at its option, provide an equivalent Vital Coat product directly to the covered Homeowner. Vital Coat is not responsible for locating or hiring a replacement contractor.

### 5.3 Costs Not Covered

- Labor to inspect, remove, prepare, repair, reinstall, or reapply;
- Shipping, transportation, inspection, equipment, access, or administrative costs;
- Roof, shingle, decking, structure, flashing, or building repair or replacement;
- Other materials, coatings, cleaners, sealants, or disposal;
- Damage to property, contents, vehicles, landscaping, or personal property;
- Loss of use, alternative living expenses, lost profits, or business interruption; or
- Incidental, indirect, special, consequential, exemplary, or punitive damages to the fullest extent permitted by law. **Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

### 5.4 Installer Workmanship Is Separate

This Warranty does not cover Installer preparation, labor, application, overspray, runoff, cleanup, property protection, workmanship, services, or customer promises. Any workmanship or service warranty is provided solely by the Installer. Homeowners should contact the Installer directly regarding workmanship concerns.

## 6. Registration

### 6.1 Deadline and Method

Registration must be submitted within thirty (30) days after application at www.vitalcoat.com/warranty. If registration was not submitted within that period, the Homeowner has an additional thirty (30) days, through the sixtieth (60th) day after application, to submit it. These deadlines apply to the initial submission, not Vital Coat's review or additional information requested during that review. Registration is subject to Vital Coat's acceptance and the eligibility conditions of this Warranty. A registration first submitted more than sixty (60) days after application will not be accepted, and the Warranty will not apply.

### 6.2 Required Registration Information

- Homeowner name and contact information;
- Residential property address;
- Installer name and company;
- Application date;
- Total Product Used, in gallons actually applied to the roof, including any optional finish coat and excluding unused Product and waste;
- Approximate treated square footage;
- Proof of purchase or invoice number;
- Clear pre-installation photographs showing roof condition; and

- Clear completed-installation photographs showing the finished work.

During-installation photographs are recommended but are not required for registration unless requested to clarify a submission. Successful registration results in a Warranty Certificate, which should be retained. **An Installer's failure to deliver the Warranty Certificate does not, by itself, defeat an otherwise valid, timely registered claim.** The Homeowner may contact Vital Coat at warranty@vitalcoat.com or 844-284-2858 to confirm registration or obtain a copy of the Warranty Certificate.

## 7. Warranty Claims

### 7.1 Submitting a Claim

Submit a claim using any one of these methods:

- Online: www.vitalcoat.com/warranty-claim;
- Email: warranty@vitalcoat.com; or
- Mail: Vital Coat Warranty Claims, 668 Capital Circle NE, Suite 12, Tallahassee, Florida 32301.

Provide the claim information listed in Section 7.2. General warranty questions may also be directed to warranty@vitalcoat.com or 844-284-2858.

### 7.2 Required Claim Information

- Homeowner name, contact information, and property address;
- Warranty Certificate number, proof of timely registration under Section 6.1, or information allowing Vital Coat to locate the accepted registration;
- Original proof of purchase or invoice;
- Date the concern was first observed;
- Detailed description and location of the alleged peeling, flaking, or delamination;
- Overall and close-up photographs clearly showing the claimed condition;
- Estimated affected area in square feet and whether the concern is isolated or widespread; and
- Original Installer's name and contact information.

### 7.3 Review and Inspection

Once Vital Coat receives a complete claim under Section 7.2, Vital Coat will generally provide a decision within thirty (30) days. If Vital Coat requests additional information reasonably necessary to evaluate the claim, the thirty-day target restarts when Vital Coat receives that information. Vital Coat may inspect the property through its representative, the original Installer, or a designated third party. The Homeowner must provide reasonable access. Failure to provide reasonably requested information or access may result in denial if the failure prevents Vital Coat from evaluating the claim.

### 7.4 Decision

Vital Coat will provide written notice approving or denying the claim. If approved, the notice will identify the replacement quantity, the prorated percentage, and the remaining aggregate quantity available under Section 9.2 for that installation. No Installer, salesperson, or other person may approve a claim or bind Vital Coat to a remedy. Vital Coat's administrative decision does not eliminate any right the Homeowner may have to challenge the decision or pursue a nonwaivable remedy under applicable law.

## 8. One-Time Residential Transfer

This Warranty may be transferred one (1) time to a subsequent owner when the covered residential property is sold or legally transferred, subject to all of the following:

- The new owner notifies Vital Coat within sixty (60) days after the property transfer;
- The transfer submission includes the original Warranty Certificate number or information allowing Vital Coat to locate the accepted registration, original Homeowner, new owner contact information, property address, transfer date, and reasonable proof of the property transfer;

- The transfer is submitted by email to warranty@vitalcoat.com;
- The Warranty remains for the balance of the original five-year period and does not restart;
- Proration continues from the original application date; and
- No second or later transfer is permitted.

The transfer right applies only to residential property. Failure to submit a complete transfer within sixty (60) days ends transfer eligibility and may void coverage for the subsequent owner.

## 9. Disclaimer and Limitation of Liability

### 9.1 Sole Express Limited Warranty; Implied-Warranty Duration

This written Warranty is Vital Coat's sole express limited warranty for Product adhesion. To the extent permitted by applicable law, any implied warranty, including an implied warranty of merchantability or fitness for a particular purpose, is limited in duration to the five-year Warranty Period. Vital Coat does not disclaim an implied warranty that applicable law does not allow it to disclaim or limit. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### 9.2 Liability Cap

To the fullest extent permitted by law, the total replacement Product provided under this Warranty for all claims arising from a single covered installation shall not exceed, in the aggregate, the quantity of Product recorded as Total Product Used on the registration accepted under Section 6.2, without regard to the cost or purchase price of that Product. This is one aggregate limit for the installation, not a separate limit for each claim or owner. Transfer under Section 8 or application of replacement Product does not increase or reset this limit; replacement Product already provided counts against the same installation's limit. The replacement-Product remedy in Section 5 is exclusive.

### 9.3 Excluded Damages

To the fullest extent permitted by law, Vital Coat is not liable for incidental, indirect, special, consequential, exemplary, punitive, or economic damages, including loss of use, lost profits, property damage, personal-property damage, or other loss arising from Product handling, storage, preparation, application, removal, or use. **Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.** Limitations apply only to the extent permitted by governing law.

## 10. General Terms

### 10.1 Governing Law

Florida law governs this Warranty without regard to conflict-of-law principles. Any permitted legal proceeding concerning this Warranty shall be brought in a court of competent jurisdiction in Leon County, Florida, subject to applicable law. **This provision does not waive any nonwaivable right, remedy, jurisdiction, or venue available to the Homeowner under applicable federal or state law.**

### 10.2 Pre-Sale Availability, Entire Warranty, and Modifications

The Installer must provide the Homeowner with this Warranty, or a conspicuous means to review and retain it, before the Homeowner enters the applicable installation agreement or pays for the warranted Product as part of the service. This Warranty constitutes the complete Product adhesion warranty for the covered installation and supersedes prior or contemporaneous warranty representations. Vital Coat may revise warranty terms prospectively for future installations, but a later revision does not reduce an existing Warranty valid under Section 6 unless required by law or agreed by the covered owner.

### 10.3 Severability and No Unauthorized Modification

If a provision is unenforceable, it will be modified to the minimum extent necessary or severed without affecting the remainder. No Installer, contractor, salesperson, distributor, or other person may modify, expand, or waive this Warranty on Vital Coat's behalf.

## 11. Document Control and Contact

| Field | Details |
|---|---|
| Document | Shingle Shield MAX Five-Year Prorated Limited Product Adhesion Warranty |
| Version | 2.6 |
| Document Date | September 29, 2026 |
| Effective Date | September 29, 2026 |
| Status | Approved for publication |
| Company | NxTech Holdings LLC d/b/a Vital Coat |
| Address | 668 Capital Circle NE, Suite 12, Tallahassee, Florida 32301 |
| General warranty questions | 844-284-2858 \| warranty@vitalcoat.com |
| Registration | www.vitalcoat.com/warranty |
| Claims | www.vitalcoat.com/warranty-claim; warranty@vitalcoat.com; or the mailing address in Section 7.1 |

**REGISTRATION REMINDER**
Register within thirty (30) days after application at www.vitalcoat.com/warranty. If registration was not submitted, the Homeowner has an additional thirty (30) days to submit it; see Section 6.1.