The Wild Dyery Terms and Conditions

These Terms and Conditions govern your purchase of, and participation in, digital courses, online programmes, in-person workshops, and the purchase of physical products provided by **The Wild Dyery**. By booking, purchasing, or participating in any course or workshop, you agree to be bound by these Terms and Conditions.

Please read them carefully before making a purchase.

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1. About Us

References to **"The Wild Dyery"**, **"we"**, **"us"** or **"our"** mean The Wild Dyery, a business operating in the United Kingdom.

Contact details:

- Email: info@thewilddyery.com
- Address: Studio 6, 3 Wood St, Hoylake, Wirral, Merseyside, United Kingdom

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2. Scope of These Terms

These Terms apply to:

- Digital courses, recordings, downloadable content, and online programmes
- Live online classes and workshops
- In-person workshops, retreats, and events
- Physical goods, including natural dye kits, tools, and textiles

Additional terms may apply to specific offerings and will be made available at the point of purchase.

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3. Eligibility

You must be at least 18 years old to purchase our courses or workshops, or have the permission of a parent or legal guardian.

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4. Bookings and Payments

All prices are stated in GBP unless otherwise specified and are inclusive of VAT where applicable.

Payment must be made in full at the time of booking unless otherwise agreed in writing. Your booking is not confirmed until payment has been successfully received.

We reserve the right to refuse or cancel bookings at our discretion, including where incorrect pricing has been displayed due to an error.

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5. Digital Courses and Online Content

5.1 Access

Upon purchase, you are granted a non-transferable, non-exclusive licence to access the digital course materials for your personal use only, for the time specified.

You must not share, reproduce, distribute, sell, or commercially exploit any digital content without our prior written consent.

5.2 Availability

We aim to ensure digital content remains accessible for the stated duration of the course. However, access may occasionally be interrupted for maintenance, updates, or technical reasons.

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6. In-Person Workshops and Events

6.1 Attendance

You are responsible for arriving on time and being able to participate safely. We reserve the right to refuse participation where behaviour is disruptive, unsafe, or inappropriate.

6.2 Health and Safety

Some workshops may involve physical activity, tools, dyes, or materials. You participate at your own risk and must follow all safety instructions provided.

Please inform us in advance of any relevant medical conditions, allergies, or accessibility requirements.

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7. Cancellations and Refunds

7.1 Digital Courses and Workshops

All sales of digital courses, online programmes, and in-person workshops are final. We do not offer refunds for these services, except where required by law.

For digital content, once access has been provided, you acknowledge that you lose the statutory right to cancel under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

For in-person workshops, refunds are not provided for non-attendance, late arrival, or changes in personal circumstances.

We may, at our discretion, offer a transfer to a future date or alternative course, but this is not guaranteed.

7.2 Physical Goods (Dye Kits and Textiles)

If you purchase physical goods from us, you have the right to cancel your order within **14 days** of receiving the goods, in accordance with UK consumer law.

To exercise your right to cancel, you must notify us in writing within 14 days of delivery. You then have a further 14 days to return the goods.

Returned goods must be unused, in their original condition, and in original packaging. You are responsible for the cost of returning the goods unless the item is faulty or incorrect.

Once we receive the returned goods in satisfactory condition, we will issue a refund of the purchase price. Original delivery costs are refundable at the standard delivery rate.

7.3 Faulty or Incorrect Goods

If goods are faulty, damaged, or not as described, you are entitled to a refund, repair, or replacement in accordance with the Consumer Rights Act 2015.

Please contact us as soon as reasonably possible if there is a problem with your order.

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8. Changes and Cancellations by Us

We reserve the right to make reasonable changes to course content, instructors, schedules, or venues.

If we cancel an in-person workshop or live online session, you will be offered a rescheduled date or a refund.

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9. Intellectual Property

All course materials, including videos, text, images, and downloads, are owned by or licensed to Justine Aldersey-Williams T/A The Wild Dyery.

You may not copy, modify, distribute, or create derivative works from our content without written permission.

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10. Liability

Nothing in these Terms limits or excludes liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded under UK law.

To the fullest extent permitted by law, we are not liable for:

- Losses resulting from your failure to follow instructions
- Indirect or consequential losses
- Loss of profit, business, or opportunity

Participation in workshops is at your own risk.

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11. Personal Data

We process personal data in accordance with our Privacy Policy, which forms part of these Terms.

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12. Governing Law

These Terms and Conditions are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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13. Updates to These Terms

We may update these Terms from time to time. The most current version will always be available on our website.

Last updated: 29 January 2026