

Terms & Conditions

USF's 50th Golden Jubilee — Merchandise Store

Powered by Lyrical Vision, Inc.

Effective Date: June 19, 2026

Please read these Terms and Conditions carefully before placing an order through the USF Golden Jubilee Merchandise Store, managed by Lyrical Vision, Inc. By completing a purchase, you acknowledge and agree to be bound by these terms in their entirety.

1. About the Merchandise Store

This merchandise store is managed by Lyrical Vision, Inc. on behalf of United Student Fellowship (USF) at North Carolina State University, in connection with USF's 50th Golden Jubilee celebration ("Golden Jubilee"). All items offered are official commemorative merchandise produced exclusively for this milestone event.

Products currently available include:

- Crew Neck T-Shirt (Red) - \$20.00
- V-Neck T-Shirt (Red) - \$22.00
- Long Sleeve T-Shirt (Red) - \$25.00
- Tote Bag (Tan) - \$15.00
- Tote Bag (Black) - \$15.00

2. Ordering

All orders are subject to availability. Submitting an order form does not constitute a confirmed purchase until payment has been received and confirmed by a member of the Lyrical Vision team. Lyrical Vision reserves the right to cancel or decline any order at its discretion.

Orders are accepted on a first-come, first-served basis. Certain sizes or items may sell out. If your selected size or item is no longer available after your order is submitted, a member of the Lyrical Vision team will contact you to discuss available alternatives.

3. Pricing & Payment

All prices are listed in U.S. dollars (USD) and are inclusive of any applicable decoration or printing costs. Prices are subject to change without notice prior to order confirmation.

All payments must be made through the online store website. Payment must be received in full no later than July 31st. After that date, prices are subject to increase without further notice.

Accepted payment methods on the website include:

- Online payment via the USF Golden Jubilee merchandise website
- Credit/debit card or other methods accepted at checkout
- No cash or Zelle payments will be accepted online

Payment must be received in full online before an order is considered confirmed and processed. Orders submitted without completed payment will not be held or reserved.

4. Sizing & Product Descriptions

Lyrical Vision makes reasonable efforts to display product colors and descriptions accurately. However, actual colors may vary depending on your screen settings and print production. Product images shown on the order form are artistic mockups intended to represent the general appearance of the final item and may not reflect exact color, placement, or scale of the printed logo.

Sizing is based on standard U.S. adult sizing. Customers are responsible for selecting the correct size at the time of ordering. Lyrical Vision is not responsible for sizing errors made by the customer.

T-shirts in sizes 2XL and 3XL are priced at \$4.00 more than the standard price listed above. The adjusted prices are as follows: Crew Neck 2XL/3XL — \$24.00; V-Neck 2XL/3XL — \$26.00; Long Sleeve 2XL/3XL — \$29.00. The upcharge reflects additional production costs from our print vendor and will be confirmed prior to payment.

5. All Sales Are Final — No Refunds or Exchanges

ALL SALES ARE FINAL. NO REFUNDS. NO EXCHANGES.

By placing an order, you acknowledge and agree that:

- All merchandise sales are final upon payment confirmation.
- No refunds will be issued for any reason, including but not limited to: change of mind, incorrect size selection, or inability to attend the event.
- No exchanges will be offered for different sizes, styles, or colors once an order has been confirmed and payment received.
- Lyrical Vision is not responsible for customer errors made during the ordering process, including incorrect size, quantity, or item selection.

Exceptions: If an item you receive is materially defective or the wrong item was sent due to an error on Lyrical Vision's part, please contact the Lyrical Vision team within 5 business days of receipt. The Lyrical Vision team will review the matter and, at its sole discretion, may offer a replacement item of equal value. This exception does not apply to color or sizing variations within normal production tolerances.

6. Fulfillment & Pickup

Orders are fulfilled on a schedule aligned with the Golden Jubilee event. Once your order is confirmed and payment received, you will be provided with pickup instructions by a member of the Lyrical Vision team or USF Representative.

Pickup options may include:

- In-person pickup at the Golden Jubilee event
- Home shipping (additional fee may apply)

Lyrical Vision is not responsible for items that are unclaimed at pickup or for shipping delays caused by third-party carriers. It is the customer's responsibility to ensure accurate pickup or delivery information is provided at the time of ordering.

7. Order Deadlines

Orders must be submitted and paid in full by the published deadline to guarantee fulfillment. Orders received after the deadline are subject to availability and cannot be guaranteed for delivery prior to or during the Golden Jubilee event. Late orders will be communicated individually by a member of the Lyrical Vision team.

8. Limitation of Liability

To the fullest extent permitted by applicable law, Lyrical Vision, Inc. and United Student Fellowship, and their respective officers, members, volunteers, and representatives shall not be liable for any indirect, incidental, special, or consequential damages arising from the purchase, use, or inability to use merchandise purchased through this store.

Lyrical Vision's total liability to any customer shall not exceed the amount paid by that customer for the specific item(s) in dispute.

9. Contact Information

If you have questions about your order or these Terms and Conditions, please contact:

Lyrical Vision

Product (USF's Golden Jubilee Merchandise)

Email: info@lyricalvisionai.com

Phone: 657-217-2368

Website: www.lyricalvisionai.com

By completing a purchase through this store, you confirm that you have read, understood, and agree to these Terms and Conditions as set forth by Lyrical Vision, Inc.

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Celebrating The Lord, The Love AND The Legacy