



Tru Med Spa Cancellation & Rescheduling Policy

At Tru Med Spa, we value your time and strive to provide exceptional care to every patient. To ensure we can accommodate all clients and maintain our schedule, we kindly ask that any appointment cancellations or rescheduling requests be made with at least **24 hours' notice**.

Cancellation & Rescheduling Policy

All appointment cancellations and rescheduling requests must be made a minimum of **24 hours prior to the scheduled appointment time**.

Appointments canceled or rescheduled with less than 24 hours' notice may be subject to a **non refundable cancellation or late rescheduling fee of \$50**.

Patients who fail to attend their appointment without notice ("no-show") may also be subject to a fee and may be required to keep a credit card on file for future bookings.

Fees are charged to help offset the reserved appointment time that could have been offered to another patient.

We understand that emergencies and unforeseen circumstances can occur. Exceptions may be considered at the discretion of Tru Med Spa management.

Thank you!
Tru Med Spa