

Privacy Policy

Shawna Partlow LLC · shawnapartlow.com

Effective date: September 27, 2026

Who We Are

Shawna Partlow LLC ("SP," "we," "us") provides teen relationship coaching, including the Parent-Teen Connection Night, Let's Talk Workshop, NO Compromise teen class, Girls Day, online courses, the Talkin' 2 Teens podcast, and our YouTube channel. This Privacy Policy explains what information we collect through our website, registrations, and events, how we use it, and the choices you have.

Information We Collect

Information you give us

- Name, email address, phone number, and church or organization, when you book a Pastor Discovery Call, register for an event, sign up for a course, or contact us.
- Your role (for example, pastor, parent, or guardian) and event details such as preferred dates and estimated attendance.
- Teen names and parent/guardian information on registration, permission, and testimonial forms, provided by a parent or guardian.
- Payment information, which is entered directly with our payment processor, Stripe. **We never see or store your full card number.**
- Anything you choose to send us in emails or messages.

Information collected automatically

- When you visit our website, our website platform may use cookies and similar tools to collect basic information such as your browser type, device, pages visited, and general location. This helps the site work and helps us understand how it is used.

Information collected at events

- Photos and video recordings of our events, signed permission forms, and testimonials, as described in the Photos, Recordings, and Testimonials section below.

How We Use Your Information

- To schedule calls and events, process registrations and payments, and give you access to courses.
- To communicate with you about your registration, event, or course.
- To send you information about related coaching services and future events. You can opt out at any time.
- To confirm attendance and schedule future events with the churches, companies, and organizations named at registration.
- To keep records, improve our programs and website, and meet legal requirements.

How We Share Your Information

We never sell your information. We share it only as follows:

- **Service providers** that help us run our business: our website and course platform (Mastermind), our payment processor (Stripe), and our email provider (Microsoft 365 through GoDaddy). They may use your information only to provide their services to us, under their own privacy policies.
- **Churches, companies, and organizations** named at registration, to confirm attendance or schedule future events.
- **When required by law**, or to protect the safety of our attendees, our business, or others.

Photos, Recordings, and Testimonials

- We photograph and video record our events. **Full recordings are kept private for our records** and are not published or shared outside SP.
- We may share photos and brief video clips, with the original audio replaced by music, on our website, social media, YouTube channel, and printed materials. We do not publish anyone's voice, except in testimonials given voluntarily with separate written consent.
- You may opt out of photos and clips by emailing shawna@shawnapartlow.com with the subject line "Photo Opt-Out" at least 24 hours before an event, or by telling the check-in table.
- Recordings are stored securely, and access is limited to SP.

Teens and Children

- Our website is intended for adults. We do not knowingly collect personal information online directly from children under 13. If we learn that we have, we will delete it.
- Information about teens is provided by a parent or guardian and is used only to run our events and programs. Permission for a teen to appear in photos, clips, or testimonials is given by a parent or guardian, and we never publish a teen's voice or full name.
- A parent or guardian may ask to review or delete their teen's information at any time by emailing shawna@shawnapartlow.com.

Emails and Cookies

- You can stop receiving marketing emails at any time by using the unsubscribe link, if one is included, or by emailing shawna@shawnapartlow.com. We will still send messages about events or purchases you have registered for.
- You can block or delete cookies through your browser settings. Some parts of the website may not work properly without them.

How We Protect and Keep Your Information

We use reasonable safeguards to protect your information, including limiting who can access it. No website or storage system is completely secure, so we cannot guarantee absolute security. We keep information only as long as we need it to run our business, keep required records, and meet legal obligations.

Your Choices

You may ask us to show you, correct, or delete the personal information we have about you by emailing shawna@shawnapartlow.com. We will respond promptly. We may need to keep some information to complete a transaction or meet legal requirements.

Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will post the new version on our website and change the effective date above.

Contact Us

Questions about this Privacy Policy? Contact Shawna Partlow LLC at shawna@shawnapartlow.com or visit shawnapartlow.com.