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April 21, 2026

Dear LEA Members and Guests,

On behalf of the LEA Board of Directors, it is my great pleasure to invite you to the **Loss Executives Association's 95th Spring Educational Conference**, taking place **June 10–12, 2026**, at the beautiful **Newport Marriott in Newport, Rhode Island**.

We are truly looking forward to gathering once again with our LEA colleagues and friends for what promises to be an exceptional few days of education, conversation, and connection. Our Spring Conference is always a special opportunity to come together as a membership, renew longstanding relationships, welcome new attendees, and share ideas with professionals from across the property claims industry.

This year's program offers a dynamic and timely mix of educational sessions, industry insight, and networking opportunities designed to inform, inspire, and engage. We are especially excited about our keynote presentations, which bring both thought leadership and personal inspiration to this year's event.

We are pleased to welcome **Jack Falvey**, Chief Executive Officer of Falvey Insurance Group, who will present "**The New P&C Operating Model: A Global-to-Claims Story About Volatility, Structure, Speed and Leadership**." His keynote will examine the global and domestic forces reshaping our industry and provide valuable insight into the challenges and opportunities facing claims professionals today.

We are also pleased to welcome **Gnoche Alavi**, Director, Cyber of Crisis24, who will present "**The Invisible Variable: IR Quality and Insurance Outcome**." This session offers a unique look into the high-stakes environment of a major cyber incident, exploring the technical, human, and reputational factors that drive real-time decision-making.

We are also honored to feature **Jim Abbott**, former Major League Baseball pitcher, whose keynote presentation, "**Living Without Limits: Unleashing Life's Possibilities Through Creativity, Accountability, and Trust**," is sure to be a memorable highlight of the conference. Jim's extraordinary story of perseverance, resilience, and achievement will resonate with all of us, both personally and professionally.

In addition to our keynote speakers, this year's conference includes a strong and diverse lineup of sessions addressing many of the issues shaping today's claims environment. Among the featured presentations are:

- **Construction Claim War Room: A Lead/Follow Playbook for Builder's Risk & Contractor Inland Marine Losses**
- **The AI Ecosystem to Algorithms: How Fully Autonomous Warehouse Operations Are Redefining Property Claims Adjusting**
- **Privilege, Privacy and Peril: A Claims Professional's Guide to Generative AI**
- **Best Practices: Adjustment of Claims when Counsel is Involved**
- **Large Solar Farm Damage Assessment**
- **From Chaos to Controlled Response: Real-Time Cost Controls for Large Loss Mitigation**

These sessions will provide practical guidance, fresh perspective, and meaningful discussion on emerging technologies, litigation issues, large loss management, and the evolving role of claims professionals in a rapidly changing market. Whether you are attending for education, CE credit, industry insights, or professional networking, there will be something of value for everyone.

We are also delighted to include the **LEA Golf Outing on June 12th**, always a favorite part of the conference and a wonderful opportunity to enjoy time with fellow members and guests in a relaxed and collegial setting. Combined with our receptions and social events, the conference offers many chances to reconnect, build new relationships, and enjoy the best of what LEA membership has to offer.

The **Newport Marriott** provides the perfect backdrop for our Spring Conference, and Newport itself is a fantastic destination to begin the summer season. We are very excited to bring the LEA community together in such a memorable setting and encourage you to register early and make your hotel arrangements soon.

I hope you will join us in Newport this June for what promises to be an outstanding conference. We look forward to seeing you there and to continuing LEA's long tradition of delivering quality education for the property claim professional.

Warm regards,

Marisa Jelicks

President

Loss Executives Association

"Quality Education for the Property Claim Professional Since 1931"

Mailing Address: Loss Executives Association, P.O. Box 37, Tenafly, NJ 07670

Phone: 201-569-3446 | Website: www.lossexecutives.com

MEETING & HOTEL RESERVATIONS

Current Members:

Use the specific link in your email invitation to register. Your link is already tailored to your membership level.

Guests:

*Register for the conference by visiting
www.lossexecutives.com*

LEA has negotiated a special group rate starting at \$359.00 for meeting attendees. Please understand that rooms reserved for the LEA at the group rate are limited and will be processed on a first come first served system. Hotel Cutoff Date is May 18, 2026

Payment by Credit Card - PLEASE READ THIS:

Once you've registered online for the meeting, on your registration confirmation page you will find the link to make your room reservation at Newport Marriott Hotel & Spa. YOU MUST MAKE YOUR RESERVATION ASAP, if you don't, we can't guarantee your room rate.

Payment by Check - PLEASE READ THIS:

Registrations completed online choosing check payment will not be processed until payment is received. Payment must be received within 7 business days of registering. Upon receipt of payment, an email containing the link needed to reserve your guest room will be sent to you.



Loss Executive Association
PO Box 37
Tenafly, NJ 07670
Phone: 201-569-3346
Email: info@lossexecutives.com

95th SPRING EDUCATIONAL CONFERENCE

Newport Marriott, 25 America's Cup Avenue, Newport, RI 02840

June 10 – 12, 2026

Wednesday, June 10, 2026

- | | |
|------------------------|---|
| 8:00 am | LEA Annual Golf Tournament
Newport National Golf Club
425 Mitchell's Ln, Middletown, RI 02842 |
| 9:00 – 5:00 pm | Speaker Ready Room Available |
| 11:00 – 5:00 pm | Registration Desk Opens |
| 5:30 – 7:30 pm | Opening Night Reception
<i>(Open to All Registered Attendees. Name badges are required for admittance into all LEA events.)</i> |

Thursday, June 11, 2026

There will be a brief pause in between each session. Coffee will be continuous in the Lobby.

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|------------------------|--|
| 8:00 – 9:00 am | Continental Breakfast |
| 8:00 – 5:00 pm | Registration Desk Open |
| 8:00 – 12:00 pm | Speaker Ready Room Available |
| 8:30 – 9:00 am | LEA Members Meeting |
| 8:30 – 8:35 am | Welcome/Anti-Trust Admonition Policy
Costantino Suriano, Esq., Partner
<i>Mound Cotton Wollan & Greengrass LLP</i> |
| 8:35 – 8:45 am | Opening Remarks
LEA President
Marisa Jelicks, Sr. Litigation Examiner
Liberty Mutual |
| 8:45 – 8:50 am | Golf Report
Paul Aviles, Senior Vice President, North America Claims
<i>Allied World Assurance Company (USA) Inc.</i> |
| 8:50 – 9:00 am | Program Overview
Steve Yeo, Group Head of Claims
<i>Lancashire Insurance Group</i> |
| 9:00 – 10:00 am | Keynote Presentation
<i>The New P&C Operating Model: A Global-to-Claims Story About Volatility, Structure, Speed and Leadership</i> |

The session will outline global and U.S. forces reshaping property and casualty insurance, including catastrophe loss trends, economic fragmentation, regulatory pressure, softer property markets, and sustained casualty claims stress. It links these conditions to climate driven losses, claims inflation, changing distribution models, and AI enabled operating expectations, and defines clear priorities for claims leaders around governance, automation, underwriting alignment, and talent for complex claims.

Presenter

Jack Falvey, Chief Executive Officer
Falvey Insurance Group

10:15 – 11:15 am

Construction Claim War Room: A Lead/Follow Playbook for Builder's Risk & Contractor Inland Marine Losses

Construction and inland marine losses often become multi-stakeholder, multi-policy events where progress stalls over who controls strategy, how experts are selected, and how interim payments/reserves are reconciled. This 60-minute workshop uses a practical 'war room' framework—built around real construction loss scenarios (e.g., fire, water, storm damage during construction, crane/excavation issues)—to show how early decisions affect coordination, allocation/causation disputes, and settlement pacing. Attendees leave with ready-to-use templates for lead/follow governance, communications cadence, and interim-payment reconciliation.

Participants

Paul Ferland, Co-Chair, Property Insurance Group
Cozen O'Connor

Laura Jo Gallagher, AIC, SCLA, Executive General Adjuster
Liberty Mutual

Craig Martin, VP of Strategic Accounts
BMS CAT

11:15 – 11:30 am

Networking Break

11:30 – 12:30 pm

The AI Ecosystem to Algorithms: How Fully Autonomous Warehouses Operation is Redefining Property Claims Adjusting

This session will examine how warehouse losses are evolving as operations shift from labor-driven models to fully autonomous, AI-enabled environments. Attendees will explore how traditional loss adjusting approaches are giving way to more complex scenarios involving robotics, software-driven systems, extended recovery timelines, and new challenges in mitigation, causation, and subrogation. The discussion highlights what these changes mean for adjusters, experts, and recovery strategies in the future of warehouse risk.

Presenters

Christopher Antinora, Executive Vice President
J.S. Held LLC

Keith Culley, Sr. Executive General Adjuster
Sedgwick

Michael Errera, Partner
Foran Glennon

Tracy Shook, Claims Manager - Construction
Starr Companies

12:30 – 1:30 pm

Luncheon

(Open to All Registered Attendees. Name badges are required for admittance into all LEA events.)

1:30 – 2:30 pm

Keynote Presentation

The Invisible Variable: IR Quality and Insurance Outcome

What does it actually feel like to manage a major cyber incident and what do carriers need to understand about the decisions being made in real time? This presentation brings together the chief information security officer perspective and Crisis24's crisis advisory expertise to illuminate the human, technical, and reputational dimensions of incident response. For carriers, it is a rare look inside the room where loss trajectories are shaped and a case for why integrated response capability is the most undervalued variable in cyber risk.

Presenter

Gnoche Alavi, Director, Cyber
Crisis 24

2:45 – 3:45 pm

Privilege, Privacy and Peril: A Claims Professional's Guide to Generative AI

As generative AI becomes increasingly embedded in insurance claims operations, it introduces new legal, operational, and litigation risks that claims professionals must understand. This session offers a practical overview of key legal considerations surrounding AI use in claims handling, including confidentiality, bad faith exposure, consultant reliance, and emerging discovery challenges. Attendees will gain actionable guidance to identify risks early, implement safeguards, and work more effectively with counsel in an evolving technological landscape.

Participants

Shannon O'Malley, Partner
Zelle

Laura Bartlow, Partner
Zelle

Karl New, Senior Vice President – Head of Property
Munich Re

3:45 – 4:00 pm

Networking Break

4:00 – 5:00 pm

Best Practices: Adjustment of Claims when Counsel is Involved

This session will be a practical guide for independent adjusters in litigated claims or where counsel is retained. It was developed based upon actions (or mainly inaction) by IAs in claims where the insured retained counsel early on or where a coverage issue came up and insurers retained counsel. It was founded that some IA's would become almost paralyzed and would do nothing or next to nothing which impacts litigation.

Participants

Lee Ann Thigpen, Partner
Robin Kaplan

Michael Sweeney, AVP Property Claims Specialist
Sompo

Andrew Steeno, Regional General Adjuster
Allianz

Nate Leverenz, Executive General Adjuster
Sedgwick

5:30 – 7:30 pm

Cocktail Reception

(Open to All Registered Attendees. Name badges are required for admittance into all LEA events.)

Friday, June 12, 2026

7:30 – 11:45 am

Registration Desk Open

7:30 – 8:30 am

Breakfast

(Open to All Registered Attendees. Name badges are required for admittance into all LEA events.)

8:30 – 9:30 am

Keynote Presentation

Living Without Limits: Unleashing Life’s Possibilities Through Creativity, Accountability, and Trust

Former Major League Baseball pitcher Jim Abbott reflects on a career that included playing for multiple MLB teams and pitching a historic no hitter for the New York Yankees. Born without a right hand, he overcame adversity to succeed at the highest level through creativity, accountability, and trust. Abbott shares practical takeaways on overcoming obstacles and applying these principles to professional success.

Presenter

Jim Abbott

Former MLB Baseball Player

9:40 – 10:40 am

Large Solar Farm Damage Assessment

Photovoltaic (PV) installations are increasing in size every year. Solar farms today can span thousands of acres with hundreds of thousands of solar panels installed. Catastrophic weather events, such as hail, wind, lightning, and floods, can damage specific areas of a solar farm, requiring a focused damage assessment and repair. Assessing damage to individual components such as modules, inverters, and wiring is proven to be a daunting task when spread out over thousands of acres. This presentation will provide techniques and strategies for assessing damage, repair strategies to mitigate business interruption, and guidance on when to utilize specific testing and commissioning tools.

Participants

Britton Hager, PE, Consulting Electrical Engineer

Engineering Design & Testing Corp

Ashley Andrew Norris, SVP, Head of Us Natural Resources First Party Claims

Howden US

Christopher Cogdill, Sr. Claim Manager Special Property

Intact Insurance Specialty Solutions

10:40 – 11:00 am

Networking Break

11:00 – 12:00 pm

From Chaos to Controlled Response: Real Time Cost Controls for Large Loss Mitigation

In complex property losses, the emergency and mitigation phase can create the largest “value drift” in a claim—often before the team has reliable documentation, controls, and a clear critical path. This session presents a practical, repeatable framework for establishing a controlled response from first notice through stabilization and repair, with a focus on time-and-materials (T&M) projects. Attendees will learn how a Clerk of the Works (supported by project management and forensic cost review) functions as the

adjuster's "boots on the ground," validating labor, equipment, and material usage in real time, improving information flow, and reducing avoidable leakage.

Participants

Robert Hernandez, Forensic Accountant
Meaden & Moore

Daniel Mack, Vice President
Sompo

Bill Boss, Principal
Old School Vendor & Project Management

Marcus Reath, SVP, Sr. Executive General Adjuster
McLarens

12:00 pm

Conference Adjournment

Program Committee:

Steve Yeo – Group Head of Claims
Lancashire Insurance Group

Niacole Borecki – Vice President, Energy & Construction
Sedgwick

CE Credit

A representative from ConferenceAdit will be available during registration and will be located outside in the foyer by the registration desk during program.

CE credits are available based on your individual attendance at each session.

Photography Waiver:

By attending LEA sessions, you consent that your picture may be in one of the photographs that are taken during the LEA conference. The photos may be published or otherwise used by the LEA, which retains exclusive ownership thereof and this consent is voluntary with no expectation of compensation now or in the future.

Visit the LEA website at www.lossexecutives.com or scan the QR Code



These presentations are for educational purposes only. The thoughts conveyed here are those of the panel members and are not the views of any companies, firms, or the LEA. The presenters are the professionals solely responsible for the content of these presentations.



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