Loss Executive Association
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LEA CANADA: FORUM 2026
November 5, 2026

The Omni King Edward Hotel
37 King Street East
Toronto, ON M5C 1E9, Canada

Program Agenda

7:30 – 8:25 am **Registration Opens & Breakfast / *Ouverture des inscriptions et petit-déjeuner***

8:30 – 8:40 am **Welcome/Opening Remarks / *Accueil/Allocution d'ouverture***
Brooke Schultz, Vice President, LEA
FM

8:40 – 8:50 am **Program Overview / *Vue d'ensemble du programme***
Jordan Elmore, Assistant Vice President, Head of First Party Claims
Liberty Mutual Canada

8:50 – 9:10 am **Keynote Presentation / *Conférence principale***
Why Loss Adjusting is One of the Best Careers You Can Have / Pourquoi le métier d'expert en sinistres est l'une des meilleures carrières possibles

Presenter Bob Krywiak
Executive General Adjuster, Retired

9:15-10:45 am **Time Element Losses in Builders Risk Insurance**
This session will focus on delays that lead to increased project costs. Participants will gain a better understanding of how these losses arise, their impact on construction projects, and why it is important for insurance adjusters to recognize and evaluate them effectively.

Pertes liées à la perte d'exploitation en assurance de chantiers.
Une analyse approfondie de la gestion des pertes liées à l'interruption des activités, notamment les pertes d'exploitation, dans le cadre des polices d'assurance chantiers.

Presenters Shawn Malik, IEGA and Managing Partner
McLarens Canada

HJ Ustler, Sr. Consultant
Matson, Driscoll and Damico

Henry Densham, Director
Halliwell Global

10:45-11:15 am **Refreshment Break / *Pause rafraîchissement***

11:15 -12:15 pm **Property and Construction Coverage Perspectives**

This session will be a discussion of current coverage issues relevant to the handling of Complex Property losses in Canada.

Perspectives sur les garanties en assurance de biens et de chantiers
Un examen des particularités des garanties, de l'interprétation des polices ainsi que des considérations juridiques et de souscription applicable aux sinistres en assurance de biens et chantiers.

Presenters

Greg Tucker, Partner
Owen Bird Law Corp.

Anthony Gatensby, Partner
Blaney McMurtry LLP

12:15 – 1:15 pm **Lunch Break / *Pause déjeuner***

1:15 -2:45 pm **Anatomy of a Large Loss**
The session will explore the lifecycle of a large insurance property loss with the many Stakeholders involved.

Anatomie d'un sinistre majeur
Une analyse étape par étape des enjeux complexes liés à un sinistre majeur, notamment la coordination des différents intervenants et la stratégie de gestion du sinistre.

Presenters

Lee Powell, Vice President, EGA
Sedgwick Canada

Ralph Frattaroli, Co-President, Sr. Partner
William C. Lewis

Dale Hackett, Claims Manager, Property
AXA XL

Jason Worrall, Director
J.S. Held

James Kitts, Partner
Liblong Digambar PC

Farhood Nowzartash, Forensic Engineer
JS Held

Grant Elligsen, Industrial Hygienist
Forensic Engineering

2:45-3:15 pm **Refreshment Break/Descanso para refrigerio**

3:15-4:15 pm **Inside the Examiner's Desk: How Major Loss Decisions Are Made**
A practical discussion on the communication, trust, and collaboration practices that help examiners and independent adjusters effectively manage large and complex claims.

Dans les coulisses du bureau d'un reviseur principal en sinistre : comment sont prises les décisions relatives aux sinistres majeurs

Une table ronde offrant un aperçu du processus décisionnel, des critères d'évaluation et des considérations stratégiques qui guident les examinateurs principaux dans la gestion des sinistres majeurs.

Moderator

Dallas Hirsche, Director
Lloyd Warwick International

Presenters

Steve Somer, Sr. Claims Specialist
Wawanesa

Peter Predinchuk, Technical Lead Property
SwissRe

Jaqueline Donato, Specialist Claims
Temple Ins. (Retired)

4:15-4:30 pm **Closing Remarks / *Remarques de clôture***
Nicole Nancke
Zurich Insurance

5:00 pm **Reception / *Réception***
See you at BeerBistro located at 18 King Street East, Toronto, ON /
Rendez-vous au BeerBistro, situé au 18 King Street East, à Toronto (Ontario).

Program Committee:

Nicole Nancke, AVP, Complex Property Claims
Zurich

Carolyn Duncan, Claims Manager
BHSI

Gunraj Dhaliwal, Sr. Claims Specialist, Energy Property & Construction
AXA XL

Jennifer Delorey, National Claims Leader (AVP), Property Claims
Aviva

Jon Murray, VP, Property & Program Claims
AIG

Jordan Elmore, AVP, Head of First Party Claims
Liberty Mutual

Yvonne Quigley, National Vice President, Business Development
Pario

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